



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Date

Email:

Dear,

**Tel: 0300 123 0999**  
**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230334

You requested the following information, please also see our response below:

Under the Freedom of Information Act of 2000, please can you provide me with the following information:

**Please can you provide the following service and maintenance contract information with regards to the organisation's Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call (Care Communications). Can this be sent over via email once available:**

**Contract Description: Please provide me with a brief description of the overall service provided under this contract.**

We have an outsourced facilities management contract to provide all our Planned, Preventative and Reactive Repair and Maintenance for all our hard FM services listed

**Contract Type: Comprehensive, Semi Comprehensive including call outs, Basic Service Only.**

Comprehensive

**Existing Supplier: If there is more than one supplier, please split each contract up individually.**

One supplier

**Annual Average Spend: The annual average spends for this contract and please provide the average spend over the past 3 years for each provider**

£800k

**Hardware Brand: The primary hardware brand of the organisation's Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call (Care Communications).**

Various / different at each site

**Number of sites with the above-mentioned solutions.**

c120 sites

**Contract Duration: please include any extension periods.**

5 years

**Contract Expiry Date: Please provide me with the day/month/year.**

2028

**Contract Review Date: Please provide me with the day/month/year.**

2026

**Go to Market: How where these services procured, please provide me with either the tender notice or the framework reference number. Please specify if procured through other routes.**

Open tender

**Contact Detail: Of the person from with the organisation responsible for each contract with details including full name, job title, direct contact number and direct email address.**

[Estates@secamb.nhs.uk](mailto:Estates@secamb.nhs.uk)

**If the service support area has more than one provider for Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call.(Care Communications).**

N/A

**Maintenance then can you please split each contract up individually for each provider?**

N/A

**If the contract is managed by an outside Facility Management Company, please can you provide all the relevant details with including the contact details of the responsible person from the FM (Facilities Management) Company. (This request includes both DDI number and Mobile Number)**

Rydon FM LTD

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**

