



Trust Headquarters
Nexus House
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Crawley
West Sussex
RH10 9BG

Date

Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 230327.

You requested the following information, please also see our response below:

1. **Does your organisation procure Non-Emergency Patient Transport (NEPTS) contracts and if not please provide contact details of the organisation that does procure NEPTS on behalf of your organisation?**
2. **What date is/was your current NEPTS contract due to end (outside of any available extension periods) and what extension periods are available?**
3. **For how many years was the NEPTS contracted awarded?**
4. **Which organisation was awarded the NEPTS contract?**
5. **What was the total value of the awarded NEPTS contract excluding any extension periods?**
6. **What was the additional spend on NEPTS over and above the awarded contracted value for the year to December 31st, 2022? Please confirm the split of this overspend by provider.**
7. **What has been, both in terms of numbers and %, the two largest KPI failure(s) of the NEPTS contract for the year to December 31st 2022?**
8. **Does your organisation use taxis to transport NEPTS patients.**
9. **Does your organisation have contracts with taxi companies that are longer than 6 months and if so please provide names of these taxi companies?**

We do not undertake, manage or contract any NEPTS work.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

