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1st February 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 221239.

You requested the following information, please also see our response below:

1. **For each month since 1st January 2019 to December 31st 2022 – what were the average handover times by individual hospitals that you work with in Kent, Surrey and Sussex respectively?**
2. **What percentage of the handovers exceeded the 15 minute SLA; by individual hospital?**
3. **How many were taking half an hour or more?**
4. **How many were exceeding 1 hour?**
5. **What was the longest handover time experienced by each individual hospital?**

Please find attached spreadsheet

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**