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1st February 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 221224.

You requested the following information, please also see our response below:

I am writing to request information under the Freedom of Information Act 2000, with regards to the following:

- The number of falls in individuals over the age of 60 that your ambulance service attended in the year to date.
- The number of conveyances to a definitive place of care as a result of your attendance (and if possible, whether the individual was time-critical)
- The average response time from the point of contact made with the service and an ambulance arriving.

Count of Falls Incidents > 60 Years Old	Count of Conveyances (All conditions)	Count of Conveyances (All conditions)(Cat 1 & 2)	Average Response Time (All conditions)
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Date range: 01/01/2022 - 30/11/2022

Falls incidents: the following conditions identified during telephone triage

- Fall Head
- Fall Injuries Unknown
- Fall Non-injury
- Fall Stairs

Time critical incidents (Cat 1 & 2):

- Category 1 incidents - An immediate response to a life threatening condition, such as cardiac or respiratory arrest
- Category 2 incidents - A serious condition, such as stroke or chest pain, which may require rapid assessment and/or urgent transport

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

