



Trust Headquarters  
Nexus House  
Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

10<sup>th</sup> January 2023

Email:

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 221219.

You requested the following information, please also see our response below:

**I am looking into the parking operations, impact, and parking charge notices issued at your Trust. Please could you kindly respond to these questions under the Freedom of Information act 2000:**

1. Who currently manages the car parks run for/by the trust?
2. Do you outsource the parking management to a 3<sup>rd</sup> party. If so, to who?
3. How many parking related complaints have you received over the last 12 months, split per hospital within the trust?
4. Do you use Automatic Number Plate Recognition for parking enforcement at any of the hospitals, and if so, at which ones?
5. How much money was raised through people paying to park at the trust, split per hospital over the last 12 months?
6. When were the existing payment machines installed, and can people pay using a credit/debit card at all machines?
7. Can users pay to park using a mobile phone-based APP, if so, which one?
8. How many parking charge notices (PCN's) were issued during the last 12-month period?
9. How much money was generated for the trust by people paying enforcement notices, split per hospital over the last 12 months?

SECamb do not charge staff/ patients/ visitor for parking.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**