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1st February 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 221216.

You requested the following information, please also see our response below:

Do any clinicians within your Ambulance Service have mobile access to the data held within your ambulance control rooms, specifically the list of waiting and active emergency calls in their area at times when they are mobile within the community? (ie not at a fixed desktop location such as an office, base or Control Room).

If yes:
What software is used to facilitate this?
Withholding information on grounds of cyber security.

What hardware is used (ie tablet, laptop, vehicle terminal)?
iPad

What connectivity is used (ie mobile phone, wireless hotspot, in-built SIM card, vehicle hotspot)?
WIFI/4G

Do any specialist, advanced or managerial resources use this information to self-allocate to waiting emergency incidents that are appropriate for their skill set? If yes, which groups of clinicians have this ability?
All operational staff have access to our pending incidents on CAD online but only CCP's and PP's would self-task to incidents. OTL's would also have oversight of the pending incidents and may self-task if they are being proactive.

Can you provide any associated Policy documents that relate to the above questions?
There are no associated Policies that relate to operational staff self-tasking to incidents

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust