



Trust Headquarters
Nexus House
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Crawley
West Sussex
RH10 9BG

10th January 2023

Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 221212.

You requested the following information, please also see our response below:

I am writing to request the following information on callouts that resulted in a referral to a GP, under the Freedom of Information Act 2000:

Please provide the total number of callouts recorded as 'hear and treat' for each of the following years:

2019-20

2020-21

2021-22

2022-23 (to date)

How many of these hear and treat calls resulted in the outcome 'refer to GP' in each year?

2019-20

2020-21

2021-22

2022-23 (to date)

Please provide the total number of callouts recorded as 'see and treat' in each of the following years:

2019-20

2020-21

2021-22

2022-23 (to date)

How many of these see and treat calls resulted in the outcome 'refer to GP' in each year?

2019-20

2020-21

2021-22

2022-23 (to date)

Year	Count of Hear & Treat	Count of Hear & Treat Referred to GP	Count of See & Treat	Count of See & Treat Referred to GP
2019	45413	11375	239258	5873
2020	51479	11804	264740	25200
2021	65629	15446	246651	23144
2022	64484	14189	211811	17654

Date range: 01/01/2019 - 30/11/2022

See & Treat: Referrals to GPs have been identified by using electronic patient care records. This system was implemented with a phased roll out commencing August 2019.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**