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RH10 9BG

21<sup>st</sup> December 2022

Email:

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 221211.

You requested the following information, please also see our response below:

**I would like to request, under the Freedom of Information Act, the following information regarding South East Coast Ambulance Service NHS Foundation Trust.**

- 1) The total duration (in days or hours) for which services were closed due to maintenance or repair works.**

**Please can you provide the data with the following breakdowns:**

**a) Yearly for the financial years 2022-23, 2021-22, 2020-21, 2019-20, 2018-19, 2017-18, 2016-17, 2015-16, 2014-15, 2013-14, 2012-13**

**b) The impacted site**

**c) The impacted service area (e.g. surgery, outpatient, inpatient etc.)**

**d) The total number of cancelled services due to this**

- 2) The total duration (in days or hours) for which services were closed due to estates and infrastructure failures (e.g. damages, equipment deficiencies).**

**Please can you provide the data with the following breakdowns:**

**a) Yearly for the financial years 2022-23, 2021-22, 2020-21, 2019-20, 2018-19, 2017-18, 2016-17, 2015-16, 2014-15, 2013-14, 2012-13**

**b) The impacted site**

**c) The impacted service area (e.g. surgery, outpatient, inpatient etc.)**

**d) The total number of cancelled services due to this**

None of our services were ceased due to building repair or maintenance. Where our services in a particular location may be impacted by estates works, Business Continuity Plans are activated to ensure we continue to provide our core call centre and ambulance services throughout.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**