



Trust Headquarters
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19th December 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 221205.

You requested the following information, please also see our response below:

I'd be grateful if you could process the following request:

- 1) Please can you detail the number of grievances & bullying and harassment complaints that have been raised in the last 5 years. It would be helpful if you could detail the information in the following table:**

Year	Number of Grievances Raised	Number of B&H complaints raised	How many of the above cases remain unresolved as of 31st November 2022.
1st April 2018 – 31st March 2019	122	18 of which were B&H complaints	0
1st April 2019 – 31st March 2020	117	25 of which were B&H complaints	0
1st April 2020 – 31st March 2021	103	31 of which were B&H complaints	Under 10 (non-reportable)
1st April 2021 – 31st March 2022	124	28 of which were B&H complaints	12
1st April 2022 – 31st November 2022	125	24 of which were B&H complaints	73

Please note that multiple grievances may be raised by an individual.

- 2) How many of the above cases remain unresolved as of 31st November 2022.**

See above table

3) What number of employees, who have raised a grievance or B&H complaint since 1st April 2018, remained at the Trust, in their same role, one year after their complaint was concluded?

214 remained in their current post (this figure does not include those cases that have not had 12 months post closure)

4) What number of respondents* involved in grievance or B&H complaints since 1st April 2018, remained at the Trust, in their same role, one year after their complaint was concluded?

Respondents are not recorded.

***respondent refers to the person who is the subject of the grievance or bullying and harassment complaint.**

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**