



Trust Headquarters
 Nexus House
 Gatwick Road
 Crawley
 West Sussex
 RH10 9BG

14th December 2022

Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 221137.

You requested the following information, please also see our response below:

1) I would like to request the following information about serious incidents and ambulance delays.

- How many serious incidents were recorded by the ambulance trust as having occurred due to ambulance delays over the past two years (November 2020 to October 2022?)**

Reporting Month	Count of SIs with Delayed Dispatch / Attendance as reporting reason
2020	
Nov	3
Dec	1
2021	
Feb	2
Apr	2
May	2
Jun	1
Jul	4
Aug	2
Oct	3
Nov	2
Dec	1
2022	
Feb	3
Mar	2
Apr	5
May	1
Jul	2
Aug	4
Sep	3

Oct	1
Grand Total	44

• Please provide brief details of these incidents and the category of the serious incident

This is patient identifiable information and can not be shared.

• How many of these serious incidents related to ambulance delays resulted in the death of the patient when the ambulance arrived on scene?

We cannot directly correlate in a delay of an ambulance attendance with the causation of death however

29 out of the 44 SIs reported were the patient died either on scene or following transfer to hospital.

2) I would like to request the following information about moderate harm incidents and ambulance delays.

• How many incidents of moderate harm were recorded by the ambulance trust as having occurred due to ambulance delays over the past two years November 2020 to October 2022?

40

• Please provide brief details of these incidents and the category of the call

This includes Category 2 and Category 3 calls, however we can not share incident details under Data Protection.

• How many of these moderate harm incidents related to ambulance delays resulted in the death of the patient when the ambulance arrived on scene?

We cannot directly correlate in a delay of an ambulance attendance with the causation of death however 7 out of the 40 moderate harm incidents resulted in patient death either on scene or following transfer to a hospital.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

