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22<sup>nd</sup> November 2022

Email:

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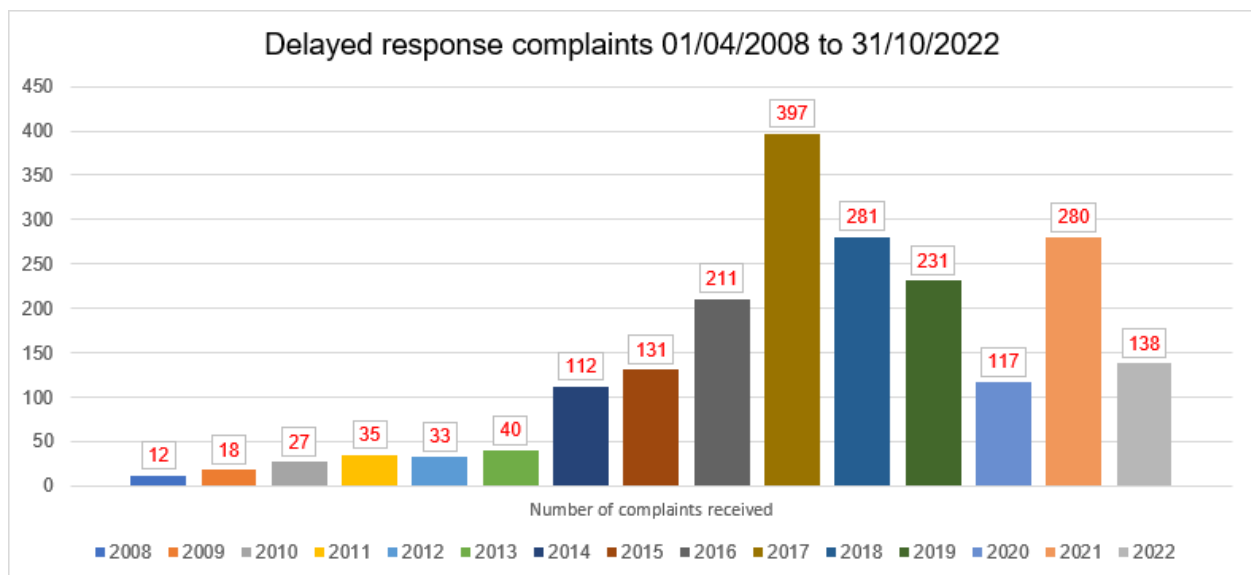
Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 221121.

You requested the following information, please also see our response below:

**I would be most grateful if you could provide me with the number of complaints received for each financial year from 2007-08 to date which relate to the timelines of an emergency ambulance response.**

Please see the below taken from our Datix Systems, we are only able to report from 01/04/2008.



I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**

