



Trust Headquarters
 Nexus House
 Gatwick Road
 Crawley
 West Sussex
 RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

8th December 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 221017.

You requested the following information, please also see our response below:

Question	Response – text and/or links
When was your last networking (LAN, Core, edge) refresh, and when is the next refresh planned? When was your last Wi-Fi refresh, and when is the next refresh planned? When was your last telephony or Unified Communications refresh, and when is the next refresh planned? When was your last mobile devices/pagers refresh, and when is the next refresh planned? Can you confirm contract end dates and vendors for the above?	<p>Currently in progress.</p> <p>As above.</p> <p>999/111 telephony under current contract. Corporate telephony under review, new solution anticipated within 12 months. The Trust does not have a mobile device refresh programme and the Trust does not use pagers.</p> <p>Network: November 2027 – withholding vendor on grounds of cyber security. Telephony: September 2024 - Avaya Corporate Telephony: current service, September 2023 - Mitel Mobile Device: iPads, call off agreement until May 2023, all other devices we use extended supplier warranty.</p>
Do you have an integration or workflow solution across the multiple technology systems in the trust?	No
What are the key parts of your Digital Transformation and/or Hospital of the Future strategy going forward?	IT strategy under development, please note we are an Ambulance Service rather than a hospital

What adoption of Internet of Things has been implemented? Do you have an IOT containment policy?	No dedicated IoT policy, IT strategy under development.
What adoption of asset tracking/real-time asset monitoring or RFID has been implemented or is being considered or planned? Does this include patient flow? Can you confirm contract dates and vendors?	The Trust has a number of different asset management solutions depending on the requirements of the team. For example the IT Department uses Marval Service Manager (Configuration Manager) to asset track ICT devices (current expiry January 2024).

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**