



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

3rd November 2022

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 221001.

You requested the following information, please also see our response below:

I am writing to request the following information on ambulance response times to calls from GP surgeries and members of the public under the Freedom of Information Act 2000. Please could you complete the following table:

Please see the attached spreadsheet.

Date Range: 01/04/2019 - 31/03/2022

GP Surgery: Any incident where the building type was recorded as "health centre"

Member of the Public: Incidents where the building type was not recorded as "health centre" or "hospital"

Call Out: Incident where at least one resource arrived at scene

Note: AQI definitions used for response times

<https://www.england.nhs.uk/statistics/wp-content/uploads/sites/2/2019/09/20190912-AmbSYS-specification.pdf>

Definitive data on HCP/non-HCP calls is available via this following link: [Statistics » Ambulance Quality Indicators \(england.nhs.uk\)](#)

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust