



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

28th September 2022

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220906.

You requested the following information, please also see our response below:

**Under an FOI can we have the following information please
The average time scale of the following from the trust being notified to closure
of the topic.**

1. an individual grievance

Closed Individual Grievances (including those that included appeal or ET stages) – Average working days to completion – 50
73 Individual grievances (including those at appeal or ET stages) remain open

2. a collective grievance

Closed Collective Grievances (including those that included appeal or ET stages) – Average working days to completion – 44
16 Collective grievances (including those at appeal or ET stages) remain open

3. a disciplinary

Closed Disciplinary Cases (including those that included appeal or ET stages) – Average working days to completion – 43
27 Disciplinary cases (including those at appeal or ET stages) remain open

4. ill health retirement. (from the 1st stage one to the notification of termination date)

This information is not recorded centrally due to the personal journey of each individual's case and we have calculated that it would take us longer than 18 hours to answer this.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**