

Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

15<sup>th</sup> September 2022

Email:

Dear,

Tel: 0300 123 0999 www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220835.

You requested the following information, please also see our response below:

- 1. What is the name of your organisation?
  South East Coast Ambulance Service NHS Foundation Trust
- 2. How many employees are at your organisation?

  Trust headcount (excluding bank workers): 4281 at 31 Jul 22.
- 3. How many mobile phone and mobile broadband (data only) connections do you currently have in total?

Vodafone - Voice Only: 2529 Voice & Data: 818 Data Only: 42

O2 - Voice Only: 115 Voice & Data: 3 Data Only: 1624

EE – Voice Only 58 (plus an SMS service)

Comm-Tech - Voice Only: 112

Wireless Logic - Data Only: 671 (MDT)

Three - Data Only: 3150

- **4.** How many of these are data only (for laptops and tablets)? Tablets and MDT, see above answer.
- 5. How many of these are voice and data (for mobile phones)? See above answer, number 3.
- **6. Who is your mobile phone network provider?** See above answer, number 3.
- 7. Do you have a shared data bundle or individual allowances? Vodafone – shared data (250MB V+D / 5GB + 10GB Data only) O2 – shared data (2GB) Three – shared data (5GB) Wireless Logic – 15MB per SIM

## 8. What is your organisations average total data usage across all connections?

No time scale specified, assumed 1 month, August 2022.

Vodafone: 645GB O2: 1290GB Three: 5468GB

Wireless Logic: not recorded, each SIM has a 15MB monthly data bundle so a possible maximum of 465MB per month for all SIM cards.

- 9. What was your total spend on mobile phone contract and overage costs in April 2021?
- 10. What was your total spend on mobile phone contract and overage costs in May 2021?
- 11. What was your total spend on mobile phone contract and overage costs in June 2021?
- 12. What was your total spend on mobile phone contract and overage costs in July 2021?
- 13. What was your total spend on mobile phone contract and overage costs in August 2021?
- 14. What was your total spend on mobile phone contract and overage costs in September 2021?
- 15. What was your total spend on mobile phone contract and overage costs in October 2021?
- 16. What was your total spend on mobile phone contract and overage costs in November 2021?
- 17. What was your total spend on mobile phone contract and overage costs in December 2021?
- 18. What was your total spend on mobile phone contract and overage costs in January 2022?
- 19. What was your total spend on mobile phone contract and overage costs in February 2022?
- 20. What was your total spend on mobile phone contract and overage costs in March 2022?

Information will take too long to break down into individual months, this is the average spend for financial year 2021/22.

Telefonica/O2: £393994.27 per annum Vodafone: £243340.76 per annum

EE: £17720.08 per annum

Comm-Tech: £2551.37 per annum Wireless Logic: £64832 per annum

Three – new service, centrally funded by NHS

#### 21. Do these numbers include VAT?

Yes

#### 22. When did you renew your mobile phone contract?

Vodafone – July 2022

O2 - expired, rolling

EE - expired, rolling

Comm-Tech - expired, rolling

Wireless Logic: expired, rolling

Three - new contract, May 2021

### 23. How long does your contract run for?

Vodafone – 3 years

O2 - 2 years

EE – 2 years

Comm-Tech – 2 years

Wireless Logic - 2 years

Three – 3 years

#### 24. What is the renewal date of your contract?

Vodafone - July 2025

O2 - expired, rolling

EE – expired, rolling

Comm-Tech - expired, rolling

Wireless Logic - expired, rolling

Three - May 2024

#### 25. How did you source your contract?

Vodafone – framework

O2 - Tender

EE – direct engagement

Comm-Tech – direct engagement

Wireless Logic – engagement via Comm-Tech

Three - new contract, May 2021

# 26. What is the value of your hardware/technology/transformation fund provided with the contract (if none provided please mark as n/a)

Vodafone – to be confirmed

O2 - n/a

EE - n/a

Comm-Tech - n/a

Wireless Logic - n/a

Three - n/a

#### 27. Who is the shareholder/primary contact for this contract?

Withholding information under data protection.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust