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**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

12<sup>th</sup> September 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220834.

You requested the following information, please also see our response below:

**I am writing to request, under the Freedom of Information Act, the following:**

- The longest ambulance response time in each Category in the Trust in July 2022**
- The longest wait for an answer to (i) 999 and (ii) 111 calls in the Trust in July 2022**

<i>HH:MM:SS</i>	<b>CAT1</b>	<b>CAT2</b>	<b>CAT3</b>	<b>CAT4</b>
<b>Longest AMB Wait Time</b>	0:48:08	17:12:19	25:25:09	24:56:14

<i>HH:MM:SS</i>	<b>111</b>	<b>999</b>
<b>The Longest Wait for an Answer</b>	00:52:15	00:11:41

**Date Range: 01/07/2022 - 31/07/2022**

Please note that calls may be initially triaged as requiring a lower priority response before being upgraded due to a change in a patient's condition.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**

