



Trust Headquarters
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RH10 9BG

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1st September 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220831.

You requested the following information, please also see our response below:

I am writing to you under the Freedom of Information Act 2000 to request the following information from your Ambulance Trust. Please may you provide me with:

- 1. The average time taken for a handover between ambulances and A&E, broken down by year since 2010.**
- 2. The total time taken for a handover between ambulances and A&E, broken down by year since 2010.**
- 3. The number of handovers between ambulances and A&E, broken down incrementally by hour, from 1st January 2021 to 31st December 2021.**

Please provide the data in a table format.

Please see the attached spreadsheet.

The Hospital Handover Time Stamp data pre 2017 is inconsistently recorded and does not provide sufficient data due to the process of relying on the manual entry of a handover pin by both the crew and hospital staff. The process has changed to a single entry and data is now more consistently recorded. 2022 data is until 31st July 2022.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

