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10<sup>th</sup> August 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220728.

You requested the following information, please also see our response below:

**I was hoping to look into the current wait times for patients that ring in with non injury falls. I wondered if there was any data on whether, due to long wait times these patients are having to being admitted to A&E. I also wondered how many of these calls are being upgraded to C2's because of these long wait times and I wondered if this data is available to me please?**

We do not routinely record this information and to check through the records to extract those which may have been recorded would exceed the 18 hours, so we will be unable to complete this request.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**