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4th August 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220716.

You requested the following information, please also see our response below:

Dear South East Coast Ambulance Service NHS Foundation Trust,

- 1. Please can you confirm is the trust utilizes the GoodSam application to deploy available responders to incidents.**

Yes. Activated 22/07/2019

- 2. Please can you confirm the AMPDS/NHS Pathways DX codes that GoodSam responders are deployed to.**

Dx010 - EMERGENCY AMBULANCE RESPONSE FOR POTENTIAL CARDIAC ARREST

- 3. Please can you confirm the "groups" of responders that the trust will NORMALLY deploy to the above codes.**

People who are trained in the provision of BLS to patients who are in cardiac arrest; both members of the public and employed staff in a voluntarily capacity. There are 3 main types of responder and multiple different registers which SECamb use as follows:

Tier	Who
1. Nationally Governed	Anyone with a Health Care Registration (GMC/NMC/HCPC)
2. Locally Governed	Anyone with a governance arrangement with their employer. Tech/CFR/ECSW/Fire/Police/VAS/PAP
3. First Aider	Anyone who can demonstrate competence as a First Aider

- 4. If there are any current restrictions to what groups are deployed (for example, due to COVID-19), please can you confirm these restrictions, the start and end date of these restrictions.**

With the advent of Covid-19, a push message was sent to all responders reminding them of the requirement to limit their practice to chest compressions and AED only, and to wear L2 masks. A message accompanies every alert which re-enforces this requirement. We stopped deploying during Covid-19 - 12/03/2020 to 16/11/2020

5. **Can you confirm how many GoodSam deployments have been made since you started using the system (please break this down by DX code, year and month).**

Please see below table

6. **Can you confirm how many GoodSam deployments have arrived at scene (ie were not stood down) since you started using the system (please break this down by DX code, year and month).**

Period	Start	End	Sent	Accepted	%Accepted
Aug-19	01/08/2019	31/08/2019	1186	162	13.70%
Sep-19	01/09/2019	30/09/2019	1003	113	11.30%
Oct-19	01/10/2019	31/10/2019	1124	113	10.10%
Nov-19	01/11/2019	30/11/2019	1354	123	9.10%
Dec-19	01/12/2019	31/12/2019	1568	162	10.30%
Jan-20	01/01/2020	31/01/2020	1346	152	11.30%
Feb-20	01/02/2020	29/02/2020	1369	127	9.30%
Mar-20	01/03/2020	31/03/2020	666	65	9.80%
Nov-20	01/11/2020	30/11/2020	481	50	10.40%
Dec-20	01/12/2020	31/12/2020	1335	117	8.80%
Jan-21	01/01/2021	31/01/2021	1383	128	9.30%
Feb-21	01/02/2021	28/02/2021	1109	78	7.00%
Mar-21	01/03/2021	31/03/2021	1639	144	8.80%
Apr-21	01/04/2021	30/04/2021	1587	103	6.50%
May-21	01/05/2021	31/05/2021	1737	130	7.50%
Jun-21	01/06/2021	30/06/2021	1858	131	7.10%
Jul-21	01/07/2021	31/07/2021	2015	141	7.00%
Aug-21	01/08/2021	31/08/2021	1740	119	6.80%
Sep-21	01/09/2021	30/09/2021	1465	124	8.50%
Oct-21	01/10/2021	31/10/2021	1607	128	8.00%
Nov-21	01/11/2021	30/11/2021	1400	132	9.40%
Dec-21	01/12/2021	31/12/2021	1521	123	8.10%
Jan-22	01/01/2022	31/01/2022	1467	118	8.00%
Feb-22	01/02/2022	28/02/2022	1432	127	8.90%
Mar-22	01/03/2022	31/03/2022	1697	128	7.50%
Apr-22	01/04/2022	30/04/2022	1686	134	7.90%
May-22	01/05/2022	31/05/2022	1707	140	8.20%
Jun-22	01/06/2022	30/06/2022	1722	119	6.90%
Jul-22	01/07/2022	31/07/2022	936	76	8.10%

We are unable to provide the number of stand downs as the data is not recorded.

7. Can you confirm if the trust follows up on the welfare of GoodSam responders after attending incidents.

Only when an attending crew escalate an on-scene issue

8. Can you confirm how many times the trust has followed up on the welfare of GoodSam responders attending incidents.

We do not record this information

9. Do you collect any data regarding how many staff within the trust or partner organizations utilize GoodSam. If so, please can you provide it broken down by organization/sector.

This can only be provided for staff who are registered within the Trust - 698

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**