



Trust Headquarters  
 Nexus House  
 Gatwick Road  
 Crawley  
 West Sussex  
 RH10 9BG

**Tel: 0300 123 0999**  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

18<sup>th</sup> August 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220642.

You requested the following information, please also see our response below:

**1. How many times were ambulance crews late off shift?**

Date Range: 01/01/2021 - 30/06/2022

	2021	2022
Count of shifts	297690	145094
Count of shifts with late sign off	138356	71200
Shifts with late sign off %	46.48%	49.07%

**2. How many additional hours were worked?**

2021	2022
110292	56362

**3. How much overtime was paid?**

*Values are rounded to the nearest £*

Value represents the total of all overtime paid.

Period	Amount £
Jan - Dec 2021	19,072,893
Jan - May 2022	7,471,053

Overtime is paid where an individual works in excess of 37.5 hours per week, part-time staff earn additional salary first up to 37.5 hours per week when overtime is then paid, therefore not all additional hours paid for ambulance crews late off shift is not always paid as overtime.

**4. How many times did staff miss their meal breaks?**

Date Range: 01/01/2021 - 30/06/2022

	2021	2022
Count of shifts	297690	145094
Count of shifts without meal break	5625	2674
Shifts without meal break %	1.89%	1.84%

## 5. How much was paid in compensation for missed meal breaks?

*Values are rounded to the nearest £*

Values represent the payments made to employees relating to meal break payments in line with the meal break policy at that time.

Period	Amount £
Jan - Dec 2021	751,714
Jan - May 2022	322,090

Payments do not automatically mean that meal breaks were missed as payments were also made where meal breaks were disturbed (i.e. for a life threatening call), or taken out of area etc.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**