



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

13th July 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220634.

You requested the following information, please also see our response below:

How do you categorise ENT emergencies and what is their mean, median and range response times for ENT emergencies like Post tonsillectomy bleed, button battery ingestion, Epistaxis and upper airway obstruction

Condition	Categorisation
Post tonsillectomy bleed	Cat2, Cat3, Cat4, Cat 5
button battery ingestion	Make you own way
Epistaxis	Cat2, Cat3, Cat4, Cat 5
upper airway obstruction	Cat 1, Cat2

**All data between
Jan 1st – May 31st**

Category	Mean Response Time	Median Response Time	Minimum Response Time	Maximum Response Time
Cat 1	00:08:48	00:07:30	00:00:00	18:30:58
Cat 2	00:33:22	00:23:41	00:00:00	00:03:03
Cat 3	02:28:25	01:35:35	00:00:01	00:11:06
Cat 4	02:57:07	01:51:02	00:00:03	20:37:38
Cat 5	01:18:51	00:36:51	00:01:33	13:32:26

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

