



Trust Headquarters
 Nexus House
 Gatwick Road
 Crawley
 West Sussex
 RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

4th July 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220632.

You requested the following information, please also see our response below:

Please can you respond to the questions below regarding ambulance response times in accordance with the Freedom of Information Act.

- 1) What was the longest length of time somebody had to wait for an ambulance to respond to a category one 999 call from your trust in May 2022?**
- 2) What was the longest length of time somebody had to wait for an ambulance to respond to any category of 999 call from your trust in May 2022?**
- 3) What was the longest length of time an ambulance from your trust spent waiting to handover a patient to a hospital in May 2022?**
- 4) How many people died in the period between a 999 call being directed to your trust and an ambulance arriving at the scene or handing them over to a hospital in: i) May 2019 ii) May 2020 iii) May 2021 iv) May 2022**
- 5) How many patients died in your trust's ambulances outside a hospital while crews were waiting to hand them over to staff in: i) May 2022 ii) between May 2021 and April 2021 as a whole**

May-22		
Longest Response Time Cat1	Longest Response Time All Category	Longest Handover Time
03:28:17	22:09:14	04:13:49

Date Range: 01/05/2022 - 31/05/2022

AQI definitions used for response times

<https://www.england.nhs.uk/statistics/wp-content/uploads/sites/2/2019/09/20190912-AmbSYS-specification.pdf>

We are unable to provide data for questions 4 & 5 due to the specificity.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

