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7th July 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220629.

You requested the following information, please also see our response below:

This is an updated request in relation to hand over times at hospitals.

- **For each month since 1st January 2019 to May 31st 2022 – - what were the average handover times by individual hospitals that you work with in Kent?**
- **What percentage of the handovers exceeded the 15 minute SLA; by individual hospital?**
- **How many were taking half an hour or more?**
- **How many were exceeding 1 hour?**
- **What was the longest handover time experienced by each individual hospital?**

Year	Month	Hospital Name	Average Handover Time	%Over15Mins	CountOver30Mins	CountOver60Mins	Longest Handover
2019	January	Darent Valley Hospital	00:22:41	63.73%	393	46	01:56:53
2019	January	Kent And Canterbury Hospital	00:19:36	65.52%	Less than 10	0	00:57:30
2019	January	Maidstone Hospital	00:16:20	47.97%	84	Less than 10	01:06:32
2019	January	Medway Maritime Hospital	00:21:06	49.34%	551	190	02:48:32
2019	January	Queen Elizabeth Queen Mother Hospital	00:19:50	55.07%	442	44	01:38:26
2019	January	Tunbridge Wells Hospital	00:22:31	62.82%	527	72	02:23:40
2019	January	William Harvey Hospital	00:26:45	78.05%	785	93	01:53:01
2019	February	Darent Valley Hospital	00:23:44	66.09%	386	54	01:43:46
2019	February	Kent And Canterbury Hospital	00:21:00	70.59%	Less than 10	0	00:39:09
2019	February	Maidstone Hospital	00:16:40	51.73%	53	Less than 10	01:13:59
2019	February	Medway Maritime Hospital	00:23:19	53.07%	624	212	02:29:38
2019	February	Queen Elizabeth Queen Mother Hospital	00:19:22	55.73%	346	21	01:25:21
2019	February	Tunbridge Wells Hospital	00:21:44	59.22%	389	80	02:16:34
2019	February	William Harvey Hospital	00:27:08	80.40%	638	91	02:01:15
2019	March	Darent Valley Hospital	00:22:28	64.89%	342	31	01:38:07
2019	March	Kent And Canterbury Hospital	00:17:59	70.00%	Less than 10	0	00:41:26
2019	March	Maidstone Hospital	00:16:41	51.88%	70	Less than 10	01:09:02
2019	March	Medway Maritime Hospital	00:20:35	50.47%	526	132	02:04:36

2019	March	Queen Elizabeth Queen Mother Hospital	00:17:31	50.78%	237	15	01:32:33
2019	March	Tunbridge Wells Hospital	00:17:45	53.04%	210	13	01:29:36
2019	March	William Harvey Hospital	00:25:34	75.63%	726	75	01:40:43
2019	April	Darent Valley Hospital	00:23:07	68.77%	368	45	02:01:35
2019	April	Kent And Canterbury Hospital	00:18:11	65.63%	Less than 10	0	00:42:48
2019	April	Maidstone Hospital	00:18:09	55.57%	97	Less than 10	02:08:14
2019	April	Medway Maritime Hospital	00:19:04	45.80%	463	119	02:36:14
2019	April	Queen Elizabeth Queen Mother Hospital	00:17:02	49.57%	210	11	01:32:38
2019	April	Tunbridge Wells Hospital	00:21:32	63.45%	396	53	02:12:16
2019	April	William Harvey Hospital	00:25:59	77.30%	797	64	02:22:26
2019	May	Darent Valley Hospital	00:22:36	65.69%	343	32	01:33:10
2019	May	Kent And Canterbury Hospital	00:19:15	55.88%	Less than 10	0	00:55:07
2019	May	Maidstone Hospital	00:17:10	49.00%	92	Less than 10	01:09:27
2019	May	Medway Maritime Hospital	00:18:46	47.15%	468	87	02:35:23
2019	May	Queen Elizabeth Queen Mother Hospital	00:17:17	50.96%	215	Less than 10	01:33:21
2019	May	Tunbridge Wells Hospital	00:22:04	62.85%	459	65	02:04:03
2019	May	William Harvey Hospital	00:24:57	75.14%	805	68	01:49:47
2019	June	Darent Valley Hospital	00:22:16	63.34%	347	22	01:41:37
2019	June	Kent And Canterbury Hospital	00:20:40	65.52%	Less than 10	0	00:43:58
2019	June	Maidstone Hospital	00:16:55	52.76%	78	0	00:57:14

2019	June	Medway Maritime Hospital	00:19:12	46.44%	508	108	01:59:47
2019	June	Queen Elizabeth Queen Mother Hospital	00:16:55	51.46%	182	Less than 10	01:01:43
2019	June	Tunbridge Wells Hospital	00:19:28	57.58%	307	25	01:26:16
2019	June	William Harvey Hospital	00:23:45	77.41%	638	46	01:40:10
2019	July	Darent Valley Hospital	00:24:59	70.45%	505	41	01:50:44
2019	July	Kent And Canterbury Hospital	00:20:55	63.16%	Less than 10	0	00:54:02
2019	July	Maidstone Hospital	00:18:05	55.50%	124	Less than 10	01:18:15
2019	July	Medway Maritime Hospital	00:17:39	45.00%	438	65	02:44:56
2019	July	Queen Elizabeth Queen Mother Hospital	00:15:53	46.57%	125	0	00:57:51
2019	July	Tunbridge Wells Hospital	00:20:57	63.09%	396	36	01:27:48
2019	July	William Harvey Hospital	00:21:30	72.92%	521	19	01:19:48
2019	August	Darent Valley Hospital	00:24:45	70.73%	505	30	01:54:38
2019	August	Kent And Canterbury Hospital	00:14:54	38.33%	Less than 10	0	00:35:37
2019	August	Maidstone Hospital	00:18:10	56.12%	130	Less than 10	01:18:37
2019	August	Medway Maritime Hospital	00:19:05	47.92%	533	90	01:58:43
2019	August	Queen Elizabeth Queen Mother Hospital	00:14:08	34.26%	68	0	00:53:34
2019	August	Tunbridge Wells Hospital	00:20:29	59.31%	361	47	02:06:10
2019	August	William Harvey Hospital	00:19:38	64.89%	358	10	01:14:26
2019	September	Darent Valley Hospital	00:23:39	71.18%	454	13	01:24:25

2019	September	Kent And Canterbury Hospital	00:13:57	31.43%	Less than 10	0	00:46:47
2019	September	Maidstone Hospital	00:16:59	52.13%	96	Less than 10	01:04:25
2019	September	Medway Maritime Hospital	00:19:02	48.65%	503	73	02:14:06
2019	September	Queen Elizabeth Queen Mother Hospital	00:15:03	41.10%	83	0	00:58:34
2019	September	Tunbridge Wells Hospital	00:22:57	66.16%	481	72	01:53:38
2019	September	William Harvey Hospital	00:21:17	68.08%	536	21	01:32:30
2019	October	Darent Valley Hospital	00:22:19	66.72%	399	25	01:46:06
2019	October	Kent And Canterbury Hospital	00:11:17	18.46%	Less than 10	0	00:34:47
2019	October	Maidstone Hospital	00:17:59	53.56%	135	11	01:31:08
2019	October	Medway Maritime Hospital	00:21:01	53.97%	698	111	01:52:10
2019	October	Queen Elizabeth Queen Mother Hospital	00:14:18	36.19%	64	Less than 10	01:07:36
2019	October	Tunbridge Wells Hospital	00:20:27	59.11%	371	46	01:40:38
2019	October	William Harvey Hospital	00:20:54	69.28%	510	Less than 10	01:34:49
2019	November	Darent Valley Hospital	00:21:43	67.97%	379	14	01:23:45
2019	November	Kent And Canterbury Hospital	00:12:16	19.61%	Less than 10	0	00:51:43
2019	November	Maidstone Hospital	00:16:16	45.98%	105	Less than 10	01:08:42

2019	November	Medway Maritime Hospital	00:21:31	54.20%	756	123	01:47:42
2019	November	Queen Elizabeth Queen Mother Hospital	00:14:39	38.83%	77	0	00:54:59
2019	November	Tunbridge Wells Hospital	00:20:10	55.80%	382	45	01:37:27
2019	November	William Harvey Hospital	00:22:19	71.18%	667	24	02:37:02
2019	December	Darent Valley Hospital	00:22:48	69.09%	470	25	01:53:48
2019	December	Kent And Canterbury Hospital	00:10:33	14.29%	Less than 10	0	00:33:44
2019	December	Maidstone Hospital	00:16:38	47.50%	116	Less than 10	01:07:04
2019	December	Medway Maritime Hospital	00:23:25	56.60%	962	163	02:30:15
2019	December	Queen Elizabeth Queen Mother Hospital	00:16:00	47.07%	143	Less than 10	01:00:55
2019	December	Tunbridge Wells Hospital	00:22:15	62.12%	525	70	02:59:11
2019	December	William Harvey Hospital	00:22:51	75.15%	712	25	01:18:12
2020	January	Darent Valley Hospital	00:20:48	67.75%	316	Less than 10	01:12:45
2020	January	Kent And Canterbury Hospital	00:12:00	23.26%	Less than 10	Less than 10	01:01:26
2020	January	Maidstone Hospital	00:15:50	42.00%	95	Less than 10	01:07:19
2020	January	Medway Maritime Hospital	00:20:44	52.42%	688	92	01:42:12

2020	January	Queen Elizabeth Queen Mother Hospital	00:16:14	48.88%	147	0	00:55:22
2020	January	Tunbridge Wells Hospital	00:18:05	51.64%	275	12	01:23:51
2020	January	William Harvey Hospital	00:23:23	73.97%	789	41	01:32:43
2020	February	Darent Valley Hospital	00:20:12	64.45%	278	Less than 10	01:13:48
2020	February	Kent And Canterbury Hospital	00:12:08	23.53%	Less than 10	0	00:46:46
2020	February	Maidstone Hospital	00:16:53	48.15%	143	Less than 10	01:10:27
2020	February	Medway Maritime Hospital	00:20:22	52.46%	617	49	01:51:48
2020	February	Queen Elizabeth Queen Mother Hospital	00:15:50	46.22%	135	Less than 10	01:34:11
2020	February	Tunbridge Wells Hospital	00:18:35	54.01%	271	15	01:30:57
2020	February	William Harvey Hospital	00:21:56	69.13%	609	24	02:39:05
2020	March	Darent Valley Hospital	00:20:11	67.50%	235	Less than 10	01:46:00
2020	March	Kent And Canterbury Hospital	00:13:25	29.21%	Less than 10	0	00:42:49
2020	March	Maidstone Hospital	00:16:38	47.69%	92	Less than 10	01:12:24
2020	March	Medway Maritime Hospital	00:23:27	62.30%	679	113	02:39:00
2020	March	Queen Elizabeth Queen Mother Hospital	00:16:09	48.30%	114	Less than 10	02:04:25
2020	March	Tunbridge Wells Hospital	00:17:19	50.00%	162	Less than 10	01:24:17
2020	March	William Harvey Hospital	00:20:56	66.75%	444	20	01:50:55
2020	April	Darent Valley Hospital	00:19:59	67.92%	208	Less than 10	01:30:18
2020	April	Kent And Canterbury Hospital	00:14:56	39.90%	18	Less than 10	01:04:29
2020	April	Maidstone Hospital	00:16:08	46.43%	73	0	00:59:07

2020	April	Medway Maritime Hospital	00:15:54	39.88%	239	27	02:25:41
2020	April	Queen Elizabeth Queen Mother Hospital	00:15:33	48.89%	48	0	00:54:03
2020	April	Tunbridge Wells Hospital	00:17:13	56.74%	80	Less than 10	01:31:34
2020	April	William Harvey Hospital	00:20:30	76.27%	237	Less than 10	01:24:03
2020	May	Darent Valley Hospital	00:17:24	56.24%	116	0	00:58:49
2020	May	Kent And Canterbury Hospital	00:13:28	29.35%	Less than 10	0	00:50:38
2020	May	Maidstone Hospital	00:14:57	41.38%	70	0	00:52:44
2020	May	Medway Maritime Hospital	00:12:35	24.25%	106	14	01:44:13
2020	May	Queen Elizabeth Queen Mother Hospital	00:14:25	40.33%	20	0	00:55:53
2020	May	Tunbridge Wells Hospital	00:15:56	46.98%	105	Less than 10	01:06:18
2020	May	William Harvey Hospital	00:19:19	72.48%	169	Less than 10	01:21:39
2020	June	Darent Valley Hospital	00:17:44	59.20%	120	Less than 10	01:01:53
2020	June	Kent And Canterbury Hospital	00:14:29	32.89%	19	Less than 10	01:12:29
2020	June	Maidstone Hospital	00:13:46	32.88%	40	Less than 10	01:17:08
2020	June	Medway Maritime Hospital	00:13:08	24.50%	135	27	02:08:02
2020	June	Queen Elizabeth Queen Mother Hospital	00:14:07	38.48%	14	0	00:59:55
2020	June	Tunbridge Wells Hospital	00:14:53	40.36%	68	0	00:50:03
2020	June	William Harvey Hospital	00:17:37	62.24%	105	Less than 10	01:26:18
2020	July	Darent Valley Hospital	00:17:43	58.46%	150	Less than 10	01:16:25
2020	July	Kent And Canterbury Hospital	00:13:48	28.63%	17	0	00:47:42

2020	July	Maidstone Hospital	00:14:00	33.75%	53	Less than 10	01:06:32
2020	July	Medway Maritime Hospital	00:13:10	24.05%	139	20	02:24:18
2020	July	Queen Elizabeth Queen Mother Hospital	00:14:11	39.24%	16	0	00:45:45
2020	July	Tunbridge Wells Hospital	00:14:33	39.19%	71	Less than 10	01:10:29
2020	July	William Harvey Hospital	00:15:11	40.91%	130	Less than 10	01:21:11
2020	August	Darent Valley Hospital	00:17:59	58.49%	153	Less than 10	01:09:42
2020	August	Kent And Canterbury Hospital	00:14:23	34.16%	18	0	00:57:42
2020	August	Maidstone Hospital	00:13:45	31.67%	53	Less than 10	01:02:51
2020	August	Medway Maritime Hospital	00:18:00	37.02%	397	110	02:24:03
2020	August	Queen Elizabeth Queen Mother Hospital	00:15:10	45.27%	42	0	00:41:18
2020	August	Tunbridge Wells Hospital	00:14:31	37.37%	68	Less than 10	01:07:31
2020	August	William Harvey Hospital	00:16:39	49.21%	203	10	01:23:48
2020	September	Darent Valley Hospital	00:17:53	57.58%	143	Less than 10	01:32:31
2020	September	Kent And Canterbury Hospital	00:14:02	33.88%	Less than 10	0	00:41:21
2020	September	Maidstone Hospital	00:13:58	32.94%	34	0	00:55:44
2020	September	Medway Maritime Hospital	00:17:42	37.68%	344	104	03:19:55
2020	September	Queen Elizabeth Queen Mother Hospital	00:15:07	43.01%	39	0	00:47:54
2020	September	Tunbridge Wells Hospital	00:15:22	43.56%	81	Less than 10	01:40:11

2020	September	William Harvey Hospital	00:17:31	50.21%	273	17	01:39:40
2020	October	Darent Valley Hospital	00:16:51	52.86%	108	Less than 10	01:07:53
2020	October	Kent And Canterbury Hospital	00:14:45	38.49%	Less than 10	Less than 10	01:18:37
2020	October	Maidstone Hospital	00:14:14	35.89%	51	Less than 10	01:14:16
2020	October	Medway Maritime Hospital	00:18:55	39.77%	430	122	04:29:04
2020	October	Queen Elizabeth Queen Mother Hospital	00:17:16	57.02%	138	Less than 10	01:00:50
2020	October	Tunbridge Wells Hospital	00:14:56	39.79%	77	0	00:56:20
2020	October	William Harvey Hospital	00:21:25	64.63%	484	48	01:33:31
2020	November	Darent Valley Hospital	00:17:54	60.36%	143	Less than 10	02:09:27
2020	November	Kent And Canterbury Hospital	00:15:01	39.44%	13	0	00:52:42
2020	November	Maidstone Hospital	00:15:55	43.04%	79	Less than 10	02:31:35
2020	November	Medway Maritime Hospital	00:30:49	54.28%	789	395	09:49:26
2020	November	Queen Elizabeth Queen Mother Hospital	00:18:53	64.69%	201	12	01:56:20
2020	November	Tunbridge Wells Hospital	00:16:09	45.25%	114	Less than 10	01:28:26
2020	November	William Harvey Hospital	00:20:53	62.78%	425	38	02:02:10
2020	December	Darent Valley Hospital	00:25:26	66.56%	328	100	08:06:42

2020	December	Kent And Canterbury Hospital	00:16:13	42.72%	18	Less than 10	01:13:17
2020	December	Maidstone Hospital	00:19:39	54.50%	173	42	03:58:28
2020	December	Medway Maritime Hospital	00:48:37	67.19%	956	568	08:51:01
2020	December	Queen Elizabeth Queen Mother Hospital	00:23:39	70.69%	348	86	05:31:36
2020	December	Tunbridge Wells Hospital	00:17:48	51.08%	170	18	04:21:51
2020	December	William Harvey Hospital	00:25:06	67.62%	490	119	05:08:19
2021	January	Darent Valley Hospital	00:20:57	68.60%	258	46	02:53:48
2021	January	Kent And Canterbury Hospital	00:16:47	45.00%	18	Less than 10	01:37:13
2021	January	Maidstone Hospital	00:17:22	53.43%	102	Less than 10	01:14:19
2021	January	Medway Maritime Hospital	00:32:40	57.67%	721	363	09:24:27
2021	January	Queen Elizabeth Queen Mother Hospital	00:24:26	67.79%	336	104	06:49:06
2021	January	Tunbridge Wells Hospital	00:17:26	56.48%	122	Less than 10	01:00:49
2021	January	William Harvey Hospital	00:26:09	66.04%	439	141	07:47:27
2021	February	Darent Valley Hospital	00:16:43	52.80%	97	Less than 10	01:33:23
2021	February	Kent And Canterbury Hospital	00:14:47	39.64%	10	Less than 10	01:11:02
2021	February	Maidstone Hospital	00:15:38	45.14%	58	Less than 10	03:12:21
2021	February	Medway Maritime Hospital	00:17:13	39.36%	269	70	02:58:09

2021	February	Queen Elizabeth Queen Mother Hospital	00:19:33	63.56%	227	32	02:17:35
2021	February	Tunbridge Wells Hospital	00:16:14	46.61%	98	Less than 10	01:42:01
2021	February	William Harvey Hospital	00:21:52	59.30%	318	104	05:12:07
2021	March	Darent Valley Hospital	00:17:33	56.18%	138	Less than 10	03:03:06
2021	March	Kent And Canterbury Hospital	00:14:15	33.47%	13	Less than 10	01:13:18
2021	March	Maidstone Hospital	00:15:46	45.38%	61	0	00:56:42
2021	March	Medway Maritime Hospital	00:16:18	35.06%	271	66	02:30:42
2021	March	Queen Elizabeth Queen Mother Hospital	00:19:25	65.99%	227	12	01:46:49
2021	March	Tunbridge Wells Hospital	00:15:46	43.28%	95	Less than 10	01:04:19
2021	March	William Harvey Hospital	00:14:53	34.34%	116	Less than 10	01:40:18
2021	April	Darent Valley Hospital	00:15:56	49.90%	72	0	00:56:31
2021	April	Kent And Canterbury Hospital	00:14:28	34.48%	11	Less than 10	01:05:44
2021	April	Maidstone Hospital	00:15:20	45.04%	39	0	00:58:00
2021	April	Medway Maritime Hospital	00:19:11	37.87%	421	159	03:19:09
2021	April	Queen Elizabeth Queen Mother Hospital	00:18:36	66.10%	179	Less than 10	01:13:35
2021	April	Tunbridge Wells Hospital	00:16:10	45.89%	104	Less than 10	01:27:57
2021	April	William Harvey Hospital	00:14:15	30.99%	79	10	01:50:17
2021	May	Darent Valley Hospital	00:15:30	45.81%	79	0	00:58:28
2021	May	Kent And Canterbury Hospital	00:14:33	35.79%	13	0	00:55:52
2021	May	Maidstone Hospital	00:15:52	44.70%	66	Less than 10	02:10:56

2021	May	Medway Maritime Hospital	00:18:50	39.93%	430	146	02:31:22
2021	May	Queen Elizabeth Queen Mother Hospital	00:19:02	66.76%	241	Less than 10	01:15:50
2021	May	Tunbridge Wells Hospital	00:17:53	51.19%	239	13	01:39:14
2021	May	William Harvey Hospital	00:14:55	34.63%	123	20	01:40:33
2021	June	Darent Valley Hospital	00:17:26	55.57%	128	0	00:59:49
2021	June	Kent And Canterbury Hospital	00:14:31	40.23%	11	0	00:44:15
2021	June	Maidstone Hospital	00:17:12	54.62%	96	Less than 10	01:08:48
2021	June	Medway Maritime Hospital	00:25:09	50.21%	728	326	03:27:41
2021	June	Queen Elizabeth Queen Mother Hospital	00:20:18	69.27%	256	24	05:23:05
2021	June	Tunbridge Wells Hospital	00:18:23	53.37%	242	14	01:51:53
2021	June	William Harvey Hospital	00:16:05	38.70%	213	28	02:39:58
2021	July	Darent Valley Hospital	00:17:27	52.49%	154	Less than 10	01:20:24
2021	July	Kent And Canterbury Hospital	00:15:13	39.26%	16	Less than 10	01:02:04
2021	July	Maidstone Hospital	00:17:50	55.41%	113	11	01:35:46
2021	July	Medway Maritime Hospital	00:27:38	53.43%	745	319	05:50:51
2021	July	Queen Elizabeth Queen Mother Hospital	00:21:48	72.84%	424	38	01:45:14
2021	July	Tunbridge Wells Hospital	00:20:26	57.81%	320	49	02:21:14
2021	July	William Harvey Hospital	00:17:56	45.69%	303	56	02:07:36
2021	August	Darent Valley Hospital	00:17:54	54.32%	177	Less than 10	01:12:00
2021	August	Kent And Canterbury Hospital	00:14:40	35.94%	14	Less than 10	01:00:59

2021	August	Maidstone Hospital	00:16:19	47.85%	71	Less than 10	01:36:49
2021	August	Medway Maritime Hospital	00:20:09	48.49%	452	126	03:38:45
2021	August	Queen Elizabeth Queen Mother Hospital	00:20:45	69.74%	365	21	02:35:53
2021	August	Tunbridge Wells Hospital	00:19:28	57.29%	261	28	01:35:23
2021	August	William Harvey Hospital	00:18:16	49.40%	325	58	02:03:54
2021	September	Darent Valley Hospital	00:17:36	54.53%	136	Less than 10	01:24:15
2021	September	Kent And Canterbury Hospital	00:16:06	38.14%	19	Less than 10	01:12:09
2021	September	Maidstone Hospital	00:16:18	45.84%	76	Less than 10	01:10:29
2021	September	Medway Maritime Hospital	00:24:51	54.07%	680	264	04:25:23
2021	September	Queen Elizabeth Queen Mother Hospital	00:19:39	67.94%	291	Less than 10	01:14:17
2021	September	Tunbridge Wells Hospital	00:18:55	52.27%	275	17	01:53:08
2021	September	William Harvey Hospital	00:17:46	46.25%	280	61	07:25:39
2021	October	Darent Valley Hospital	00:19:14	59.27%	227	21	02:10:06
2021	October	Kent And Canterbury Hospital	00:15:53	38.99%	15	Less than 10	01:29:21
2021	October	Maidstone Hospital	00:16:36	46.44%	96	Less than 10	01:14:15
2021	October	Medway Maritime Hospital	00:27:56	56.30%	873	370	05:46:27
2021	October	Queen Elizabeth Queen Mother Hospital	00:20:59	69.89%	333	40	03:07:15

2021	October	Tunbridge Wells Hospital	00:19:56	54.55%	355	25	01:40:18
2021	October	William Harvey Hospital	00:21:06	53.86%	533	112	02:22:16
2021	November	Darent Valley Hospital	00:21:02	65.58%	265	31	02:19:24
2021	November	Kent And Canterbury Hospital	00:15:36	43.06%	14	0	00:47:06
2021	November	Maidstone Hospital	00:16:04	45.30%	69	0	00:54:13
2021	November	Medway Maritime Hospital	00:28:01	54.31%	678	299	05:40:06
2021	November	Queen Elizabeth Queen Mother Hospital	00:22:09	73.00%	403	54	03:05:30
2021	November	Tunbridge Wells Hospital	00:20:32	57.63%	334	39	02:03:08
2021	November	William Harvey Hospital	00:19:39	52.40%	444	55	01:46:53
2021	December	Darent Valley Hospital	00:21:54	66.11%	286	40	04:09:55
2021	December	Kent And Canterbury Hospital	00:15:39	37.83%	21	0	00:56:31
2021	December	Maidstone Hospital	00:16:23	47.01%	89	Less than 10	01:37:35
2021	December	Medway Maritime Hospital	00:22:31	47.46%	562	228	03:59:37
2021	December	Queen Elizabeth Queen Mother Hospital	00:23:05	72.92%	417	66	04:31:53
2021	December	Tunbridge Wells Hospital	00:20:30	59.70%	326	43	01:53:53

2021	December	William Harvey Hospital	00:19:55	55.74%	441	46	02:36:35
2022	January	Darent Valley Hospital	00:19:09	61.44%	186	12	01:44:11
2022	January	Kent And Canterbury Hospital	00:14:51	37.33%	14	Less than 10	01:03:11
2022	January	Maidstone Hospital	00:15:35	43.50%	56	Less than 10	02:03:24
2022	January	Medway Maritime Hospital	00:21:12	39.09%	389	169	07:00:27
2022	January	Queen Elizabeth Queen Mother Hospital	00:23:41	71.81%	426	93	04:42:40
2022	January	Tunbridge Wells Hospital	00:18:05	54.33%	220	Less than 10	01:57:07
2022	January	William Harvey Hospital	00:18:55	52.67%	429	28	01:15:00
2022	February	Darent Valley Hospital	00:18:39	61.26%	130	Less than 10	01:39:57
2022	February	Kent And Canterbury Hospital	00:14:36	35.48%	15	0	00:47:49
2022	February	Maidstone Hospital	00:16:43	46.86%	88	Less than 10	01:14:55
2022	February	Medway Maritime Hospital	00:18:17	41.18%	340	84	04:07:18
2022	February	Queen Elizabeth Queen Mother Hospital	00:22:15	74.51%	350	46	02:39:01
2022	February	Tunbridge Wells Hospital	00:19:58	60.76%	316	17	01:36:58
2022	February	William Harvey Hospital	00:18:10	50.15%	304	30	01:33:39
2022	March	Darent Valley Hospital	00:19:03	60.08%	194	10	01:30:16
2022	March	Kent And Canterbury Hospital	00:14:58	34.60%	13	Less than 10	01:06:00
2022	March	Maidstone Hospital	00:16:34	49.78%	77	Less than 10	01:08:36
2022	March	Medway Maritime Hospital	00:22:23	49.24%	536	183	05:27:24

2022	March	Queen Elizabeth Queen Mother Hospital	00:25:58	78.14%	590	139	03:56:01
2022	March	Tunbridge Wells Hospital	00:21:02	61.43%	387	34	01:54:30
2022	March	William Harvey Hospital	00:20:26	55.39%	500	48	04:34:42
2022	April	Darent Valley Hospital	00:20:37	65.80%	235	40	02:09:32
2022	April	Kent And Canterbury Hospital	00:17:24	45.36%	23	Less than 10	01:07:35
2022	April	Maidstone Hospital	00:18:04	55.35%	111	Less than 10	01:12:40
2022	April	Medway Maritime Hospital	00:21:13	45.10%	428	161	05:08:18
2022	April	Queen Elizabeth Queen Mother Hospital	00:26:14	79.73%	528	107	05:02:36
2022	April	Tunbridge Wells Hospital	00:21:57	66.05%	388	37	01:31:29
2022	April	William Harvey Hospital	00:19:58	55.32%	481	34	02:27:42
2022	May	Darent Valley Hospital	00:19:00	63.44%	173	Less than 10	01:45:57
2022	May	Kent And Canterbury Hospital	00:14:06	31.40%	11	0	00:43:26
2022	May	Maidstone Hospital	00:17:33	53.67%	103	Less than 10	02:28:26
2022	May	Medway Maritime Hospital	00:21:02	45.09%	525	170	03:47:32
2022	May	Queen Elizabeth Queen Mother Hospital	00:22:35	77.89%	450	30	01:38:58
2022	May	Tunbridge Wells Hospital	00:19:45	61.12%	334	10	01:21:54
2022	May	William Harvey Hospital	00:17:54	48.45%	363	24	01:44:52

- Date range: Where crews arrived at hospital between 01/01/19 and 31/05/22
- Handover time has been defined as the duration between the arrival at hospital time and the handover time.
- The handover time is recorded by a manual press of a button therefore not every patient will have a handover time recorded.
- Only transports with a handover time have been included.
- Please note that for figures that are less than 10 we are unable to provide the exact number as it may be identifiable to individuals.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

