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**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

12<sup>th</sup> August 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220608.

You requested the following information, please also see our response below:

**Can I please have the on call policy and or local agreement that is in place for on call arrangements with in secamb.**

On call staff within operations claim either recall to duty at their relevant band or time of in lieu for aggregated hours spent working rounded up or down to 30 mins over 24 hour period on call.

**Can I have the calculation on how these figures are worked out.**

By recording time spent actually doing work whilst on call and claiming with narrative on E-Timeheets.

**How many people in the trust recieve on call payments the directorates they work in alongside the pay grade the amount of on call % and wether or not they are able to claim hours when they are disturbed and the boundaries these are paid in or not**

Please find attached a list from ESR of the 123 staff currently receiving the on call payment element.

The boundaries are set within the paper and linked to AfC, however as call out hours claims are recorded on GRS timesheets/approved by local line managers, we only receive a total number of call out hours claimed/approved for payment on the monthly GRS summary sheet of collated timesheets for a given month.

For the current payments please follow the below link (Pay enhancements for on-call cover/Table 3)

[NHS Terms and Conditions of Service Handbook | NHS Employers](#)

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**

