



Trust Headquarters
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 Crawley
 West Sussex
 RH10 9BG

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www.secamb.nhs.uk

15th June 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220606.

You requested the following information, please also see our response below:

How many a) Category 1, b) Category 2, c) Category 3, and d) Category 4 ambulance call outs to your Trust were cancelled by the caller due to the length of expected response time in each of the following months ?

1. April 2021
2. May 2021
3. June 2021
4. July 2021
5. August 2021
6. September 2021
7. October 2021
8. November 2021
9. December 2021
10. January 2022
11. February 2022
12. March 2022
13. April 2022
14. May 2022

Year	Month	Priority	Number of Incidents
2021	April	Cat1	Less than 10
2021	April	Cat2	Less than 10
2021	April	Cat3	20
2021	May	Cat1	Less than 10
2021	May	Cat2	Less than 10
2021	May	Cat3	26
2021	June	Cat2	Less than 10
2021	June	Cat3	45
2021	June	Cat4	Less than 10
2021	July	Cat2	Less than 10
2021	July	Cat3	44

2021	July	Cat4	Less than 10
2021	August	Cat2	Less than 10
2021	August	Cat3	42
2021	August	Cat4	Less than 10
2021	September	Cat2	Less than 10
2021	September	Cat3	36
2021	October	Cat2	12
2021	October	Cat3	34
2021	October	Cat4	Less than 10
2021	November	Cat2	Less than 10
2021	November	Cat3	19
2021	November	Cat4	Less than 10
2021	December	Cat2	10
2021	December	Cat3	43
2021	December	Cat4	Less than 10
2022	January	Cat2	Less than 10
2022	January	Cat3	20
2022	January	Cat4	Less than 10
2022	February	Cat2	Less than 10
2022	February	Cat3	18
2022	March	Cat2	17
2022	March	Cat3	54
2022	March	Cat4	Less than 10
2022	April	Cat2	13
2022	April	Cat3	21
2022	May	Cat2	12
2022	May	Cat3	29
2022	May	Cat4	Less than 10

Date range: 01/04/2021 - 31/05/2022

Incidents that have stop code of 'Cancelled by caller - delay'

Please note that for figures that are less than 10 we are unable to provide the exact number as it may be identifiable to individuals.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**

