



Trust Headquarters
 Nexus House
 Gatwick Road
 Crawley
 West Sussex
 RH10 9BG

13th June 2022

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220601.

You requested the following information, please also see our response below:

I would like to submit a freedom of information request for your Ambulance Cat 1, Cat 2 mean response times from April 2021 to March 2022 for a more local level.

Please can you share the averages for postcodes

- 1. residents living in Hastings postcode area TN38, TN37**
- 2. residents living in Winchelsea postcode area TN36**
- 3. TN1 Postcode area - Tunbridge wells**
- 4. TN23 postcode area - Ashford**
- 5. TN13 postcode area - Sevenoaks**
- 6. BN1 postcode area - Brighton**
- 7. BN3 postcode area - Hove**
- 8. BN20 postcode area - Eastbourne**
- 9. RH1 postcode area - Redhill**

| Question Order | Post Code Outward Code | Cat 1 Mean Response Time | Cat 2 Mean Response Time |
|----------------|------------------------|--------------------------|--------------------------|
| 1 | TN37/TN38 | 00:07:07 | 00:34:24 |
| 2 | TN36 | 00:14:15 | 00:46:15 |
| 3 | TN1 | 00:07:48 | 00:27:47 |
| 4 | TN23 | 00:06:25 | 00:25:58 |
| 5 | TN13 | 00:13:16 | 00:32:17 |
| 6 | BN1 | 00:06:05 | 00:26:47 |
| 7 | BN3 | 00:07:07 | 00:29:15 |
| 8 | BN20 | 00:08:05 | 00:33:38 |
| 9 | RH1 | 00:07:10 | 00:23:40 |

Date Range: 01/04/2021 - 31/03/2022

AQI definitions used for Cat 1 & 2 mean response times

<https://www.england.nhs.uk/statistics/wp-content/uploads/sites/2/2019/09/20190912-AmbSYS-specification.pdf>

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**