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26<sup>th</sup> May 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220512.

You requested the following information, please also see our response below:

**I am contacting you regarding a request for information. I am a final year student paramedic and I want to look at regulation impact on industries - specifically ambulance services.**

**I am looking for direction to how your service regulates and ensures that technicians are kept meeting the minimum standard to help protect the public. Currently the professional body, the Health and Care Professions Council (HCPC), depend on approval and quality assurance processes for Higher Education Institutes (HEIs) to ensue standards for students that facilitate public protection and therefore I intend to look at how the ambulance service do this for emergency medical technicians.**

**I am hoping that your professional standards department could possibly direct me to the policy documents, legislation and/or literature used to influence this.**

South East Coast Ambulance Service NHS Foundation Trust (the Trust) has a number of defined clinical roles within its patient facing workforce. This includes both registrants (Paramedics, Paramedic Practitioners and Critical Care Paramedics) and non-registrants (Emergency Medical Technicians, Associate Ambulance Practitioners and Emergency Care Support Workers).

As eluded to, non-registrants are not regulated by a regulating body such as the Health and Care Professions Council. In the absence of this, the Trust has a Scope of Practice Policy and Procedure that defines and prescribes what a clinician can do whilst under employment with the Trust. This includes assessment, decision making, intervention and a formulary of medicines.

The Scope of Practice Policy and Procedure ensures that there is clarity in definition and that our clinical workforce undertake their duties in line with relevant legislation. Other Policies and Procedures are used to ensure practice is effective and safe. Examples include (not as an exhaustive list):

- Administration of Medicines SOP
- Clinical Advice (Call Back) Procedure
- Clinical Supervision Procedure
- Confidentiality Code of Conduct

- Data Protection Policy
- Discharge Procedure
- End of Life Care Policy
- Managing Safeguarding Allegations Policy and Procedure
- Medicines Policy
- Mental Capacity Act Policy
- Moving and Handling Policy and Procedure
- Obstetric Policy
- Paediatric Policy
- Referral Discharge and Conveyance Policy
- Referrals Procedure
- Safeguarding Policy and Procedures for Children, Young People and Adults

The Trust ensures all frontline clinicians have access to decision support tools and cognitive aids through JRCALC plus app and remote decision support through Emergency Clinical Advice Line.

All programmes of study approved by the Trust are externally awarded and regulated, an example being the Apprenticeship Associate Ambulance Practitioner awarded by FutureQuals. That is regulated by Ofsted and the Education and Skills Funding Agency (ESFA).

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**