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11<sup>th</sup> May 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220427.

You requested the following information, please also see our response below:

- 1. What was the longest wait for an ambulance across the whole SECamb trust area this year for Category 1 calls? Please provide postcode area or district where the call was made from and month.**

The longest wait for Cat 1 was 08:31:35 in Tunbridge Wells in October 2021.

- 2. Please answer the question above for category 2 and 3 calls.**

The longest wait for Cat 2 was 17:55:29 in Swale in December 2021.

The longest wait for Cat 3 was 23:25:51 in Wealden in October 2021.

- 3. What was the longest wait for an ambulance in the Thanet area this year in Categories 1, 2 and 3? On what dates did they occur?**

Cat 1 was 01:03:58 in June 2021.

Cat 2 was 11:16:07 in February 2022.

Cat 3 was 22:28:46 in December 2021.

- Data reviewed for the period of 1 March 2021 to 28 February 2022.
- Category 1 and Category 2 calls listed originated at a lower category and were later upgraded.
- All national performance data is available via the NHSE website: [Statistics » Ambulance Quality Indicators \(england.nhs.uk\)](https://statistics.nhs.uk)

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**

