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19th April 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220425.

You requested the following information, please also see our response below:

**I have a question regarding what patient-level data is captured by SECAMB regarding patients transported in your ambulances.
Does the system that ambulance crews use record the NHS number of each patient?**

NHS Numbers are captured at every opportunity during patient interaction. During a 999 call patient details are captured and traced using the National NHS Number Demographic service. When a crew interacts with the patient there is further confirmation of patient details and NHS number where possible. As a result, SECAMB currently capture 74% of patient NHS numbers. As an emergency response service there are some patients that may not be conscious or coherent, consequently it would not always be possible to capture patient details and retrieve NHS numbers. I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**