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10th March 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220234.

You requested the following information, please also see our response below:

I am currently writing a dissertation which is a literature & data review about the prehospital treatment of sepsis by paramedics. I am aware that data is routinely recorded about ambulance times that may be of use to my assignment.

I am particularly interested in the times, specifically:

- **Call time to dispatch of an ambulance**
- **Ambulance dispatch to arrival at patient (patient waiting for help time)**
- **Time for departure to arrival at hospital (journey to hospital time)**
- **Time from arrival at hospital to handover (hospital wait time)**

I have no expectation of anyone doing specific data analysis for me, but I am aware that you are collecting this data for your own use and to publish to the NHS. I would be grateful if you could share with me any data that could be relevant to my work. Although my focus is on sepsis, I expect specific records on sepsis cannot be provided, however I hope that you will be able to help me with your average times for example in monthly or annual reports. If you have any reports that are already in the public domain I would appreciate being told how they can be accessed.

I already fully respect patient confidentiality and understand that confidentiality applies to many areas of NHS work. I would use data that you share me only for this specific academic research purpose.

All or Sepsis	Incident Outcome (ST = See and Treat, SC = See and Convey)	YYYYMM	Average Seconds Call To Dispatch	Average Seconds Dispatch To Scene	Average Seconds Depart to Hosp	Average Seconds At Hosp to Handover
All	SC	202003	2540	764	1123	1194
All	ST	202003	3415	759		
All	SC	202004	1424	684	1024	1129
All	ST	202004	1772	685		
All	SC	202005	1355	695	1072	1030
All	ST	202005	1674	693		
All	SC	202006	2071	728	1100	1007
All	ST	202006	2390	735		
All	SC	202007	2379	745	1139	965
All	ST	202007	2902	751		
All	SC	202008	2471	746	1142	1032
All	ST	202008	3092	748		
All	SC	202009	2359	754	1158	1030
All	ST	202009	2919	769		
All	SC	202010	2271	754	1166	1056
All	ST	202010	2706	785		
All	SC	202011	2106	747	1149	1156
All	ST	202011	2411	754		
All	SC	202012	3602	789	1153	1403
All	ST	202012	4693	793		
All	SC	202101	3279	784	1090	1344
All	ST	202101	4094	771		
All	SC	202102	1531	756	1140	1073
All	ST	202102	1705	757		
All	SC	202103	1986	772	1148	1024
All	ST	202103	2497	774		
All	SC	202104	2200	776	1163	1022
All	ST	202104	2627	788		
All	SC	202105	2529	780	1172	1041
All	ST	202105	3400	792		
All	SC	202106	3311	799	1202	1131
All	ST	202106	4754	794		
All	SC	202107	3832	806	1185	1212
All	ST	202107	5851	807		
All	SC	202108	3643	817	1186	1190
All	ST	202108	4884	809		
All	SC	202109	3780	830	1205	1225
All	ST	202109	5601	823		
All	SC	202110	4201	824	1198	1290

All	ST	202110	5977	825		
All	SC	202111	3689	836	1204	1306
All	ST	202111	4966	826		
All	SC	202112	3721	822	1163	1271
All	ST	202112	5174	804		
All	SC	202201	2949	817	1176	1224
All	ST	202201	3859	809		
All	SC	202202	3455	846	1200	1241
All	ST	202202	4720	830		
Sepsis	SC	202003	1910	713	902	1353
Sepsis	ST	202003	1212	708		
Sepsis	SC	202004	1129	627	833	1263
Sepsis	ST	202004	1382	753		
Sepsis	SC	202005	983	651	886	1147
Sepsis	ST	202005	922	585		
Sepsis	SC	202006	1366	683	899	1079
Sepsis	ST	202006	1312	646		
Sepsis	SC	202007	1496	717	938	1066
Sepsis	ST	202007	1770	634		
Sepsis	SC	202008	1794	739	925	1088
Sepsis	ST	202008	998	703		
Sepsis	SC	202009	1447	769	948	1085
Sepsis	ST	202009	1139	581		
Sepsis	SC	202010	1442	739	964	1114
Sepsis	ST	202010	1018	859		
Sepsis	SC	202011	1290	697	926	1212
Sepsis	ST	202011	1335	844		
Sepsis	SC	202012	2447	763	919	1532
Sepsis	ST	202012	1523	794		
Sepsis	SC	202101	2315	772	915	1522
Sepsis	ST	202101	1833	777		
Sepsis	SC	202102	1156	746	986	1161
Sepsis	ST	202102	1155	644		
Sepsis	SC	202103	1339	709	911	1042
Sepsis	ST	202103	1359	584		
Sepsis	SC	202104	1495	747	963	1059
Sepsis	ST	202104	1511	726		
Sepsis	SC	202105	1690	756	973	1066
Sepsis	ST	202105	1604	886		
Sepsis	SC	202106	2290	838	1007	1127
Sepsis	ST	202106	2837	672		
Sepsis	SC	202107	2666	827	1008	1200
Sepsis	ST	202107	3902	859		
Sepsis	SC	202108	2327	821	999	1138

Sepsis	ST	202108	2786	691		
Sepsis	SC	202109	2704	833	989	1216
Sepsis	ST	202109	2346	858		
Sepsis	SC	202110	2615	838	975	1271
Sepsis	ST	202110	1983	735		
Sepsis	SC	202111	2553	817	971	1361
Sepsis	ST	202111	1946	669		
Sepsis	SC	202112	2783	818	945	1292
Sepsis	ST	202112	4843	738		
Sepsis	SC	202201	2199	809	952	1283
Sepsis	ST	202201	1718	696		
Sepsis	SC	202202	2119	795	964	1282
Sepsis	ST	202202	1304	732		

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**