



Trust Headquarters
 Nexus House
 Gatwick Road
 Crawley
 West Sussex
 RH10 9BG

8th March 2022

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220227.

You requested the following information, please also see our response below:

Pursuant to the Freedom of Information Act 2000, please answer the following. Please provide the number of calls received for the years 2017, 18, 19, 20 and 2021 relating to:

- 1. Heart attack or other non-congenital heart complaint.**
- 2. Stroke**
- 3. Thrombosis or other blood clot/disorder.**
- 4. Paralysis (partial or complete).**
- 5. Fainting, passing out or collapsing for unknown reasons.**
- 6. Epileptic fit.**
- 7. Loss of sight (partial or complete)**

Month Year	Count of Incidents Attended	Count of Incidents Attended (1)	Count of Incidents Attended (2)	Count of Incidents Attended (3)	Count of Incidents Attended (4)	Count of Incidents Attended (5)	Count of Incidents Attended (6)	Count of Incidents Attended (7)
Apr-20	2600	417	668	100	13	323	1076	30
May-20	3066	544	721	131	31	454	1168	55
Jun-20	3237	553	787	133	32	473	1249	61
Jul-20	3510	526	900	149	31	527	1360	56
Aug-20	3467	446	861	119	33	554	1443	68
Sep-20	3372	440	870	105	27	538	1368	53
Oct-20	3623	499	941	119	39	541	1472	51
Nov-20	3333	442	858	143	27	493	1353	58

Dec-20	3376	498	938	105	18	532	1272	62
Jan-21	3205	539	854	112	30	500	1148	60
Feb-21	3072	464	778	125	27	472	1182	57
Mar-21	3676	550	935	159	33	555	1444	54
Apr-21	3785	555	945	167	33	574	1497	57
May-21	3620	511	877	125	37	562	1491	68
Jun-21	3758	525	883	136	37	586	1577	63
Jul-21	3497	514	859	119	28	509	1468	40
Aug-21	3433	465	827	99	14	566	1466	53
Sep-21	3531	456	829	107	22	538	1567	58
Oct-21	3720	476	922	91	22	643	1568	49
Nov-21	3385	445	793	104	19	558	1456	54
Dec-21	3584	494	916	117	13	564	1474	44

Date Range: 01/04/2020 - 31/12/2021

The system used to identify patient conditions is available from April 2020.
 Patient conditions: Crew condition codes recorded on electronic patient care records have been used as the most accurate method to identify these conditions: -

1. Heart attack or other non-congenital heart complaint.
 - A05 - HEART FAILURE
 - A02 - ST ELEVATION MYOCARDIAL INFARCTION
 - A03 - ACUTE CORONARY SYNDROME

2. Stroke
 - C00 - STROKE (CVA)

3. Thrombosis or other blood clot/disorder.
 - A32 - SUSPECTED DEEP VEIN THROMBOSIS

4. Paralysis (partial or complete).
 - C34 - PARALYSIS/PARAESTHESIA

5. Fainting, passing out or collapsing for unknown reasons.
 - C36 - COLLAPSE WITH LOSS OF CONSCIOUSNESS

6. Epileptic fit.
 - C14 Seizure
 - C12 - SEIZURE No history
 - C10 - SEIZURE Known epilepsy

7. Loss of sight (partial or complete)
 - E03 - LOSS OF VISION/REDUCED VISUAL ACUITY

Incidents: An incident attended by at least one resource. The same incident may appear in more than one of the requested categories (1-7).

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**