



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

4th March 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220225.

You requested the following information, please also see our response below:

I would be most grateful if you would provide me, under the Freedom of Information Act, the following information regarding your facilities management approach:

- **Which software solution(s) are used to manage your corporate property/assets including facilities management (CAFM)?**
PLANET
- **When is this contract expected to expire and are you expecting to extend or renew this contract?**
April 2022
- **What was the actual contract value(s) of each contract?**
C £750k
- **Who is the senior officer (outside of procurement) responsible for this contract?**
Head of Strategic Estates
- **How are facilities management services (hard FM, soft FM or TFM) handled across your estate?**
Outsourced contract for Hard FM and soft FM (office cleaning)
- **If any services are outsourced, which services and to which suppliers?**
Hard FM – Rydon's, Soft FM -Churchill
- **What are the start dates and durations of these contracts, and which services are included in each?**

Hard FM – April 2022

Soft FM – April 2027

- **Is there an extension clause in the contract(s) and if so, what is the duration of the extension?**
N/A
- **Has a decision been made yet on whether the contract(s) are being either extended or renewed?**
Renewed
- **What is the job title of the senior officer (outside of procurement) responsible for the contract(s)?**
Head of Strategic Estates
- **Do you utilise any outsourced helpdesk or FM integrator services? If so, with which supplier(s)?**
Yes. Help Desk is provided as part of the hard FM contract
- **Are you looking to commission any estate condition surveys this year?**
No
- **Typically what type of fire related safety services would you outsource? FRA's, Compartmentation Surveys, Fire Strategy Development etc.**
All

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**