



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

3rd March 2022

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220223.

You requested the following information, please also see our response below:

Please provide information to the following under the Freedom of Information Act:

1. **Please provide the total number of times ambulances or other medical vehicles for your ambulance Trust have been delayed from reaching 'blue light' incidents due to traffic calming measures on roads blocking the route to the incident? These traffic calming measures are sometimes also known as low traffic neighbourhoods (LTNs). But please ensure your response includes delays due to all traffic calming measures, temporary measures or otherwise, by conducting a free word search for 'traffic calming measures', 'low traffic neighbourhoods' or any other text under which they may be recorded.**
2. **Please provide the number of delays every year for the last three years (2021, 2020 and 2019), breaking down the number of times there were delays for each year due to traffic calming measures. Please also state, for each delay recorded, what the incident being attended was - was it a call-out to someone injured in the road, their home or a road collision etc.?**
3. **Please provide the total number of minutes for the single longest delay recorded and state what the reason was for that delay (bollard in road where it didn't used to be, or other traffic calming measures etc.). Please also state which of the three years that longest delay was in and what the incident was for.**
4. **If time allows, please provide as much detail in short narrative format for each incident recorded where there was a delay, stating what caused the delay, how long each delay was and what the incident being attended was.**

We do not record this information.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust