



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

10th February 2022

Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220208.

You requested the following information, please also see our response below:

please provide the number of staff who have either left, resigned, been dismissed, contract ended or terminated due to ill health from the trust who worked in East and West EOC and 111 in all roles within those areas, this to include clinicians (all grades and roles) including managers, senior managers, deputy directors and directors) health advisors EMA's (all grades) trainers, mentors and SEMAs RCD's Dispatchers, Dispatch coaches and Dispatch mentors, Dispatch Team Leaders EOCM's DCM,s all staff either acting or seconded into the roles, and administration and support staff.

What is the actual number of staff if fully staffed in all roles and all establishments listed, what are the numbers broken down into individual figures for East EOC, West EOC and 111

what is the actual number of losses

What is the percentage of the loss in direct relation to the full establishment figures for East EOC, West EOC and 111

please include full time, part time, bank contract zero hours contract and annualised hours staff

please provide this information for the months of September 2021, October 2021, November 2021 December 2021 and January 2022 and February 2022.

We have provided information from August to include 6 months of data as we don't have any for February at this time.

The figure includes all categories of staff and bank workers for both 111 and EOC. The turnover % rate is calculated as "leavers headcount divided by average headcount".

We are unable break these figures down by East and West EOC due to the way our ESR structure is configured.

Staff Movements 111	2021 / 08	2021 / 09	2021 / 10	2021 / 11	2021 / 12	2022 / 01
Headcount	564	563	557	555	548	548
Leavers Headcount	16	22	27	24	6	18
Starters Headcount	20	23	20	19	2	17
Turnover Rate (Headcount)	2.91%	4.00%	4.90%	4.36%	1.09%	3.27%
Avg Headcount	550.50	550.50	550.50	550.50	550.50	550.50

Staff Movements EOC	2021 / 08	2021 / 09	2021 / 10	2021 / 11	2021 / 12	2022 / 01
Headcount	607	618	627	627	615	623
Leavers Headcount	17	21	21	26	21	16
Starters Headcount	25	31	30	27	10	27
Turnover Rate (Headcount)	2.78%	3.44%	3.44%	4.26%	3.44%	2.62%
Avg Headcount	610.50	610.50	610.50	610.50	610.50	610.50

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust