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10th February 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220106.

You requested the following information, please also see our response below:

Stroke

How many incidents with a call disposition of ‘suspected stroke’ did you attend between 1st January and 31st December 2021?

38906

How many of these incidents did a CFR attend?

1281

Count of Incidents attended, does not include number of CFR attending each incident

Of those incidents attended by a CFR:

- **mean & standard deviation (SD) times for the CFR to arrive on scene**

Mean 00:20:36 SD 00:16:29

All responses by CFR e.g., Including if there were more than one CFR attending the Incident

- **mean & SD times for an ambulance* to arrive on scene**

Mean 00:36:48 SD 00:23:48

- **mean & SD times for the conveying ambulance to depart the scene**

Mean 00:44:15 SD 00:22:29

- **mean & SD times for the conveying ambulance to arrive at hospital**

Mean 00:22:58 SD 00:10:23

Of those incidents not attended by a CFR:

- **mean & SD times for an ambulance to arrive on scene**
Mean 00:26:22 SD 00:22:56
- **mean & SD times for the conveying ambulance to depart the scene**
Mean 00:43:30 SD 00:21:13
- **mean & SD times for the conveying ambulance to arrive at hospital**
Mean 00:18:24 SD 00:10:27

Acute Coronary Syndrome

How many incidents with a call disposition of 'suspected acute coronary syndrome' did you attend between 1st January and 31st December 2021?

94091

How many of these incidents did a CFR attend?

2554

Of those incidents attended by a CFR:

- **mean & standard deviation (SD) times for the CFR to arrive on scene**
Mean 00:19:45 SD 00:14:38
- **mean & SD times for an ambulance to arrive on scene**
Mean 00:37:19 SD 00:26:31
- **mean & SD times for the conveying ambulance to depart the scene**
Mean 00:41:16 SD 00:16:57
- **mean & SD times for the conveying ambulance to arrive at hospital**
Mean 00:22:55 SD 00:10:08

Of those incidents not attended by a CFR:

- **mean & SD times for an ambulance to arrive on scene**
Mean 00:26:46 SD 00:23:44
- **mean & SD times for the conveying ambulance to depart the scene**
Mean 00:41:17 SD 00:18:04

- **mean & SD times for the conveying ambulance to arrive at hospital**

Mean 00:18:29

SD 00:10:34

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**