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19th January 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 220101.

You requested the following information, please also see our response below:

How many new chairs were ordered for EOC 111 call centres in December 2021

None

How many chairs are available to be in use in the call centre of east EOC

83 Working chairs, 8 Access to work, 17 broken and awaiting repair.

The same again for the ground floor at west EOC

100 working chairs, 11 access to work, 28 broken and awaiting repair.

Again for those on the first floor in west EOC/111

Approx 36 working chairs, 0 awaiting repair (broken chairs included in West EOC numbers)

And lastly Ashford 111

130 working chairs, 23 access to work, 5 broken and awaiting repair.

What is the specification of the chairs we use with in the call centres and how much do they cost each?

There are a range of call centre specific chairs available for EOC/111 staff which are based on individual risk assessments. The three main chairs are: Techo Sidiz, RH Logic and Axia, the price range from £300 to £900 depending of the final specification to suit the individual.

What style of chair does the CEO and Chair have in their offices and how much did each of these cost?

All chairs used by corporate staff including the Executive team are a standard office chair, unless a specialist chair is required based on a risk assessment. Prices are £175 per chair.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**