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18th January 2022

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 211214.

You requested the following information, please also see our response below:

For each calendar month January to December 31st 2018

For each calendar month January to December 31st 2019

For each calendar month January to December 31st 2020

For each calendar month January to December 13th 2021

Can you please reveal how many mental health related 999 calls you received?

How many resulted in an ambulance being sent?

How many of those calls resulted in conveying a patient to hospital?

Can you please also break down the figures in a separate table – illustrating how many calls were from Kent, Sussex and Surrey respectively?

For the years stated above is it possible to break down the age of the person needing help?

Can you please reveal the age of the youngest patient who called 999 with a mental health problem?

Please see the attached FOI data spreadsheet for the above questions.

Please note that for figures that are less than 10 we are unable to provide the exact number as it may be identifiable to individuals.

For context – please can you also tell me how many overall 999 calls you received for each of the years above?

This information is publicly available in a downloadable time series spreadsheet on the NHS England website at this location

<https://www.england.nhs.uk/statistics/statistical-work-areas/ambulance-quality-indicators/>

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**