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22<sup>nd</sup> December 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 211211.

You requested the following information, please also see our response below:

**Does the ambulance service have a multidisciplinary falls team or has had one previously in the past?**

We don't have a falls team.

**If the service had a falls team in the past, could you please provide me with the old collected data.**

N/A

**What was/is the role of the Falls team and what occupations/professions are involved in the team?**

N/A

**Would you be able to provide me with data about;**

**The number of 999/111 calls the service receives about fall victims?**

**The number of calls the falls teams attended?**

**The number of calls an ambulance crew attended?**

**Data about the number of discharges on scene?**

**Data about the conveyance rate to hospital for falls victims?**

**Data about the length of time the patient waited for an ambulance crew or falls team to attend?**

Please see below table for the above questions.

Month Year	Count of Falls Incidents	Count of Falls Incidents With a Response	Count of Falls See and Treat Incidents	Count of Falls See and Convey Incidents	Falls Mean Response Time h:mm:ss
Jan-20	3879	3816	2240	1576	01:02:36
Feb-20	3412	3366	1986	1380	01:16:51
Mar-20	3640	3570	2204	1366	01:20:20
Apr-20	3823	3774	2596	1178	00:44:15
May-20	4228	4150	2594	1556	00:39:39
Jun-20	3636	3548	2265	1283	00:54:06
Jul-20	3486	3391	2030	1361	01:09:07
Aug-20	3581	3477	2074	1403	01:12:59
Sep-20	3400	3334	1991	1343	01:05:19
Oct-20	3650	3568	2179	1389	01:02:22
Nov-20	3282	3205	1988	1217	00:52:53
Dec-20	3528	3406	2058	1348	01:34:01

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**