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21st December 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 211202.

You requested the following information, please also see our response below:

- **How many serious untoward incidents were recorded by your organisation in (i) 2018/19 (ii) 2019/20 and (iii) 2020/21 where the degree of harm was recorded as “severe” or “death” AND where there was either a delay in the ambulance arriving at the incident scene or a delay in the ambulance handing the patient over to a hospital?**
- 2018-2019(from January to December) incidents classified with a grade of harm of sever or death 45 incidents
- 2019-2020 (from January to December) incidents classified with a grade of harm of sever or death 24 incidents
- 2020-2021 (from January to December) incidents classified with a grade of harm of sever or death 43 incidents
- **Please provide me with a brief summary of each of the incidents in Q.2 which were logged in 2020/21 stating (i) the degree of harm recorded and (ii) a brief summary of the incident including how long the delay was and why the delay occurred and the consequences for the patient of the delay.**

We are unable to answer the above question as it will take us longer than 18 hrs to complete. This is because we would need to go through each individual incident to get the information and this would exceed the cost limit as per Section 12.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**