



Trust Headquarters  
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RH10 9BG

16<sup>th</sup> March 2022

Email:

**Tel: 0300 123 0999**  
**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 211117.

You requested the following information, please also see our response below:

**I am writing to you under the Freedom of Information Act 2000 to request the following information regarding ambulance call-outs to hotels in the south-east:**

- 1. How many times in each of the past 12 months has the ambulance service been called to the following addresses?**
  - **Radisson Red hotel Gatwick, Church Rd, Lowfield Heath, Crawley RH11 0PQ**
  - **Palm Court Eastbourne, 15 Burlington Pl, Eastbourne BN21 4AR**
  - **OYO Stade Hotel, Stade St, W Parade, Hythe CT21 6DT**
  - **Holiday Inn Ashford Charing, Canterbury Rd, Kennington, Ashford TN24 8QQ**
  - **Napier Barracks, Sir John Moore Barracks, Shorncliffe Camp, Folkestone CT20 3HF**

	BN21 4AR		BN21 4AR Total	CT20 3HF	CT20 3HF	CT20 3HF Total	CT21 6DT		CT21 6DT Total	TN24 8QQ		TN24 8QQ Total	RH11 0PQ			RH11 0PQ Total
	Cat2	Cat3		Cat2	Cat3		Cat2	Cat3		Cat2	Cat3		Cat2	Cat3	Cat4	
2020																
Nov	0	Less than 10	Less than 10	Less than 10	0	Less than 10	0	0	0	0	Less than 10	Less than 10	0	0	0	0
Dec	Less than 10	0	Less than 10	0	0	0	Less than 10	0	Less than 10	0	0	0	0	0	0	0
2021																
Jan	Less than 10	0	Less than 10	0	0	0	0	0	0	Less than 10	0	Less than 10	0	0	0	0
Feb	0	0	0	0	0	0	0	Less than 10	Less than 10	0	0	0	0	0	0	0
Mar	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Apr	Less than 10	0	Less than 10	0	0	0	0	0	0	0	0	0	0	0	0	0
May	0	Less than 10	Less than 10	0	0	0	0	0	0	0	0	0	0	0	0	0
Jun	0	0	0	0	0	0	0	0	0	0	0	0	Less than 10	Less than 10	Less than 10	Less than 10
Jul	Less than 10	Less than 10	Less than 10	0	0	0	0	0	0	Less than 10	0	Less than 10	0	0	0	Less than 10
Aug	0	0	0	0	0	0	0	0	0	0	0	0	Less than 10	0	0	Less than 10
Sep	0	0	0	0	0	0	Less than 10	0	Less than 10	0	0	0	0	0	0	0
Oct	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

\*\*Date range used: 01/11/2020 - 31/10/21

\*\*Incidents included where at least one Trust resource arrived on scene.

**2. How many of these call-outs were prioritised into each emergency response category for each of the last 12 months**

Please see answer to question 1

**3. How many of these incidents resulted in a patient / patients being conveyed to hospital for each of the last 12 months?**

	BN21 4AR	CT20 3HF	CT21 6DT	TN24 8QQ	RH11 0PQ
2020					
Nov	0	0	0	Less than 10	0
Dec	0	0	0	0	0
2021					
Jan	0	0	0	0	0
Feb	0	0	Less than 10	0	0
Mar	0	0	0	0	0
Apr	0	0	0	0	0
May	0	0	0	0	0
Jun	0	0	0	0	0
Jul	Less than 10	0	0	Less than 10	0
Aug	0	0	0	0	Less than 10
Sep	0	0	Less than 10	0	Less than 10
Oct	0	0	0	0	Less than 10

- Date range used: 01/11/2020 - 31/10/21
- Incidents included where at least one Trust resource arrived on scene.
- Please note that for figures that are less than 10 we are unable to provide the exact number as it may be identifiable to individuals.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**