



Trust Headquarters  
Nexus House  
Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

**Tel: 0300 123 0999**  
**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

4<sup>th</sup> November 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 211020.

You requested the following information, please also see our response below:

**I would like to request the following information**

**For 2021 (so far) 2020 and 2019 please provide:**

- **Total number of handovers of more than 15 minutes**
- **Longest handover time - for this please provide month of handover**
- **Average handover time, if recorded**
- **Total number of handovers taking 1 to 4 hours**
- **Total number of handovers taking 4 to 8 hours**
- **Total number of handovers of more than 8 hours**

Month	Year	Count of Handovers	Count of Handovers > 15 Mins	Longest Handover Time	Average Handover Time	Count of Handovers of 1 Hr to 3 Hrs 59 Mins	Count of Handovers of 4 Hrs to 7 Hrs 59 Mins	Count of Handovers >= 8 Hrs
Jan	2019	34408	21918	03:08:36	00:22:13	1067	0	0
Feb	2019	29798	18838	03:55:32	00:21:57	925	0	0
Mar	2019	32787	19312	02:52:18	00:19:56	543	0	0
Apr	2019	32918	19998	03:37:17	00:20:29	629	0	0
May	2019	33526	20048	02:35:23	00:19:58	511	0	0
Jun	2019	32346	19750	02:09:04	00:19:51	416	0	0
Jul	2019	35079	21221	02:44:56	00:19:33	323	0	0
Aug	2019	34900	20403	02:50:28	00:19:21	397	0	0
Sep	2019	33709	20374	02:15:06	00:19:38	354	0	0
Oct	2019	35880	22242	02:21:45	00:20:07	434	0	0
Nov	2019	36465	22231	03:01:28	00:20:06	483	0	0
Dec	2019	37884	23701	02:59:11	00:20:37	607	0	0
Jan	2020	37014	22753	02:35:06	00:20:24	553	0	0
Feb	2020	33579	20404	02:39:05	00:20:11	438	0	0
Mar	2020	30577	19167	03:11:54	00:19:51	293	0	0
Apr	2020	26512	16604	02:25:41	00:18:45	90	0	0
May	2020	31458	16926	01:51:49	00:17:01	67	0	0
Jun	2020	31795	16333	02:08:02	00:16:37	75	0	0
Jul	2020	33279	15114	02:24:18	00:15:55	76	0	0
Aug	2020	34790	17344	02:24:03	00:17:05	209	0	0

Sep	2020	33033	16447	03:19:55	00:17:05	216	0	0
Oct	2020	34750	17538	04:29:04	00:17:31	317	1	0
Nov	2020	33751	18337	09:49:26	00:19:13	645	14	2
Dec	2020	32780	19881	08:51:01	00:23:19	1339	106	2
Jan	2021	31969	20158	09:24:27	00:22:19	1087	51	4
Feb	2021	30151	15709	05:12:07	00:17:44	320	2	0
Mar	2021	34598	16672	03:04:37	00:16:55	217	0	0
Apr	2021	35031	16846	03:19:09	00:16:58	323	0	0
May	2021	36646	17542	03:32:18	00:17:17	427	0	0
Jun	2021	34943	18312	05:23:05	00:18:45	670	5	0
Jul	2021	34292	19397	05:50:51	00:20:10	890	9	0
Aug	2021	33284	18953	04:43:18	00:19:46	733	2	0
Sep	2021	32846	18890	07:25:39	00:20:22	921	3	0
Oct	2021	34163	20344	05:46:27	00:21:26	1200	8	0

**Date Range: 01/01/2019 - 31/10/2021**

Handover data for the main hospital sites visited as below:

Conquest Hospital

Darent Valley Hospital

East Surrey Hospital

Eastbourne DGH

Epsom Hospital

Frimley Park Hospital

Kent And Canterbury Hospital

Maidstone Hospital

Medway Maritime Hospital

Princess Royal Hospital

Queen Elizabeth Queen Mother Hospital

Royal Surrey County Hospital

Royal Sussex County Hospital

St Peters Hospital

St Richards Hospital

Tunbridge Wells Hospital

William Harvey Hospital

Worthing Hospital

**Handovers:** data is only present where a handover time has been recorded at hospital/site of care. Handover time is calculated from arrival at hospital/site of care to the patient handover.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust

