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21st October 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210927.

You requested the following information, please also see our response below:

Would it be possible to provide me with updated information using the FOI Act in relation to a previous FOI request please? reference: FOI 20/02/14

What is the mean response time broken down by postcode district (in terms of where call out was from) for category 1 calls from January 2020 to December 2020? Then separately for January 2021 to September 1st 2021? Please display in minutes and seconds

How many category 1 call outs have been answered during this period?

How many category 2 call outs have been answered during this period?

What proportion are within the seven-minute target by postcode district for all category 1 calls from January 2019 to December 2019 , from January 2020 to December 2020? Then separately for January 2021 to September 1st 2021?

What is the mean response time broken down by postcode district (in terms of where call out was from) for category 2 calls from January 2019 to December 2019, from January 2020 to December 2020? Then separately for January 2021 to September 1st 2021? ? Please display in minutes and seconds

What proportion are within the 18-minute target by postcode district for all category 2 calls from January 2019 to December 2019, from January 2020 to December 2020? Then separately for January 2021 to September 1st 2021?

Please see the attached FOI data spreadsheet.

For the above questions please note the following:

- Responses- defined as incidents where at least one resource has arrived on scene.
- Values provided are based on ARP Best response.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust