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27th October 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210924.

You requested the following information, please also see our response below:

- 1. Can you provide the number of 999 calls received that were categorised as Category 1 'A time critical life-threatening event requiring immediate intervention or resuscitation' over the last five years? Please breakdown these figures to provide year on year comparison**
- 2. Can you provide the number of 999 calls received due to anaphylaxis over the last five years? Please breakdown these figures to provide year on year comparison**
- 3. For the above calls, please can you state the mean response time taken to respond? Please breakdown these figures to provide year on year comparison**
- 4. Covering the latest 12month period of when data is available, what was the longest time taken to respond to a call due to reported anaphylaxis?**

Longest response time: 15:30:46

For Q 1 – Q3 please see below table

Year	Month Name	Cat1Attended	Anaphylaxis Attended	Anaphylaxis Mean Response
2017	November	1265	72	0:13:35
2017	December	3643	241	0:18:54
2018	January	3296	258	0:16:40
2018	February	3006	223	0:15:00
2018	March	3423	228	0:20:19
2018	April	3207	216	0:16:19
2018	May	3303	230	0:16:11
2018	June	3313	258	0:18:06
2018	July	3596	293	0:18:40
2018	August	3313	301	0:17:46
2018	September	3385	232	0:19:04

2018	October	3458	234	0:17:56
2018	November	3516	229	0:16:53
2018	December	3938	233	0:19:57
2019	January	3794	258	0:20:15
2019	February	3399	180	0:22:06
2019	March	3699	255	0:19:53
2019	April	3526	377	0:19:59
2019	May	3698	419	0:19:56
2019	June	3568	416	0:21:22
2019	July	3806	513	0:19:49
2019	August	3647	565	0:17:50
2019	September	3580	454	0:19:44
2019	October	3836	434	0:20:10
2019	November	4095	416	0:19:18
2019	December	4868	752	0:15:17
2020	January	4334	666	0:13:09
2020	February	4013	641	0:14:07
2020	March	3939	559	0:14:59
2020	April	3349	431	0:12:24
2020	May	3337	541	0:11:52
2020	June	3489	661	0:14:15
2020	July	3906	729	0:15:13
2020	August	4319	838	0:14:55
2020	September	3972	672	0:13:55
2020	October	4062	803	0:13:54
2020	November	3804	708	0:13:34
2020	December	4305	799	0:18:44
2021	January	4156	784	0:18:57
2021	February	3416	697	0:13:18
2021	March	3893	806	0:13:51
2021	April	3973	774	0:14:02
2021	May	4456	846	0:16:06
2021	June	4829	986	0:19:17
2021	July	5076	922	0:21:02
2021	August	4731	841	0:19:43

- 'Category 1' was introduced on 22nd November 2017 with the Ambulance Response Programme (ARP). More information can be found at NHS England » Ambulance Response Programme
- Cat1Attended = Incidents included where the final reporting priority was Cat 1 and at least one Trust resource arrived at scene.

- Anaphylaxis Attended = Incidents included where anaphylaxis was identified during the final call triage. This may not be what was found when the crew arrived. Includes incidents of all priorities.
- Mean Response Time = Includes all incidents identified as anaphylaxis (see above).
- Longest response time = Date range used was '01/SEP/2020' to '31/AUG/2021'
- For all data provided only incidents within SECAMB's contracted area have been included.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust