



Trust Headquarters
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23rd September 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210908.

You requested the following information, please also see our response below:

1) Has the Trust procured at any point a technology platform called Robotic Process Automation, also known as RPA? This is a new technology and therefore I am only asking the Trust to check its procurement and/or IT records as far back as 01/01/2016.

2) If the Trust has procured RPA, have they calculated how many Full-Time Equivalent hours have been saved as a result of the automation doing administrative tasks, which were otherwise carried out by human members of staff working for the Trust?

We have not procured Robotic Process Automation (RPA).

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust