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19th August 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210807.

You requested the following information, please also see our response below:

For each calendar month January to December 2018

For each calendar month January to December 2019

For each calendar month January to December 2020

For each calendar month January to July 2021

Can you please reveal how many mental health related 999 calls you received?

If possible to answer – how many resulted in an ambulance being sent?

If possible to answer – how many of those calls resulted in conveying a patient to hospital?

If possible to answer - for the years stated above is it possible to break down the age of the person needing help?

If possible to answer – can you please reveal the age of the youngest patient who called 999 with a mental health problem?

**Mental Health
Overview**

Year	Calls	On Scene	See and treat	See and Convey	Youngest age
2018	20690	20370	8315	12060	0
2019	23230	23210	9981	12230	0
2020	28970	28960	13550	15410	0
2021	18180	18160	9179	8983	0

Patient Age Breakdown		
Count of Calls Answered	Patient Age	Date Hierarchy - Year
<10	0	2018
<10	1	2018
<10	2	2018
<10	3	2018
<10	6	2018
<10	7	2018
<10	8	2018
<10	9	2018
14	10	2018
33	11	2018
32	12	2018
96	13	2018
134	14	2018
179	15	2018
204	16	2018
325	17	2018
416	18	2018
434	19	2018
463	20	2018
339	21	2018
353	22	2018
340	23	2018
310	24	2018
310	25	2018
303	26	2018
315	27	2018
335	28	2018
318	29	2018
311	30	2018
346	31	2018
310	32	2018
296	33	2018
307	34	2018
274	35	2018
217	36	2018
289	37	2018
234	38	2018
264	39	2018

261	40	2018
238	41	2018
252	42	2018
214	43	2018
255	44	2018
230	45	2018
245	46	2018
247	47	2018
283	48	2018
251	49	2018
315	50	2018
288	51	2018
238	52	2018
213	53	2018
255	54	2018
267	55	2018
232	56	2018
214	57	2018
142	58	2018
159	59	2018
141	60	2018
132	61	2018
106	62	2018
137	63	2018
122	64	2018
78	65	2018
89	66	2018
79	67	2018
74	68	2018
74	69	2018
96	70	2018
94	71	2018
83	72	2018
57	73	2018
43	74	2018
59	75	2018
71	76	2018
58	77	2018
58	78	2018
74	79	2018
53	80	2018

49	81	2018
63	82	2018
40	83	2018
52	84	2018
36	85	2018
54	86	2018
50	87	2018
34	88	2018
39	89	2018
36	90	2018
26	91	2018
27	92	2018
25	93	2018
13	94	2018
19	95	2018
14	96	2018
<10	97	2018
<10	98	2018
<10	99	2018
<10	102	2018
5387		2018
<10	0	2019
<10	1	2019
<10	2	2019
<10	3	2019
<10	4	2019
<10	5	2019
<10	6	2019
<10	7	2019
<10	8	2019
19	9	2019
28	10	2019
39	11	2019
36	12	2019
106	13	2019
158	14	2019
255	15	2019
251	16	2019
322	17	2019
546	18	2019
516	19	2019

509	20	2019
516	21	2019
441	22	2019
417	23	2019
399	24	2019
490	25	2019
440	26	2019
372	27	2019
352	28	2019
392	29	2019
424	30	2019
474	31	2019
359	32	2019
363	33	2019
324	34	2019
311	35	2019
262	36	2019
280	37	2019
332	38	2019
309	39	2019
283	40	2019
228	41	2019
277	42	2019
304	43	2019
335	44	2019
299	45	2019
280	46	2019
330	47	2019
336	48	2019
283	49	2019
320	50	2019
357	51	2019
361	52	2019
294	53	2019
283	54	2019
268	55	2019
253	56	2019
357	57	2019
202	58	2019
192	59	2019
197	60	2019

201	61	2019
167	62	2019
124	63	2019
132	64	2019
124	65	2019
143	66	2019
110	67	2019
110	68	2019
108	69	2019
104	70	2019
74	71	2019
76	72	2019
107	73	2019
74	74	2019
75	75	2019
73	76	2019
43	77	2019
71	78	2019
59	79	2019
80	80	2019
52	81	2019
60	82	2019
53	83	2019
46	84	2019
54	85	2019
39	86	2019
36	87	2019
50	88	2019
39	89	2019
45	90	2019
31	91	2019
39	92	2019
17	93	2019
19	94	2019
11	95	2019
<10	96	2019
<10	97	2019
<10	98	2019
<10	99	2019
<10	100	2019
<10	102	2019

<10	103	2019
<10	227	2019
4452		2019
<10	0	2020
<10	1	2020
<10	2	2020
<10	3	2020
<10	6	2020
<10	7	2020
12	8	2020
16	9	2020
17	10	2020
50	11	2020
71	12	2020
151	13	2020
203	14	2020
324	15	2020
398	16	2020
456	17	2020
654	18	2020
650	19	2020
621	20	2020
554	21	2020
693	22	2020
545	23	2020
601	24	2020
491	25	2020
580	26	2020
482	27	2020
460	28	2020
526	29	2020
499	30	2020
545	31	2020
517	32	2020
450	33	2020
407	34	2020
391	35	2020
375	36	2020
408	37	2020
363	38	2020
337	39	2020

356	40	2020
351	41	2020
338	42	2020
334	43	2020
373	44	2020
440	45	2020
382	46	2020
427	47	2020
360	48	2020
390	49	2020
371	50	2020
381	51	2020
422	52	2020
428	53	2020
361	54	2020
344	55	2020
341	56	2020
288	57	2020
354	58	2020
247	59	2020
274	60	2020
216	61	2020
180	62	2020
206	63	2020
141	64	2020
159	65	2020
147	66	2020
125	67	2020
108	68	2020
118	69	2020
167	70	2020
124	71	2020
95	72	2020
112	73	2020
107	74	2020
101	75	2020
84	76	2020
96	77	2020
57	78	2020
87	79	2020
84	80	2020

72	81	2020
72	82	2020
70	83	2020
84	84	2020
64	85	2020
70	86	2020
63	87	2020
55	88	2020
58	89	2020
59	90	2020
34	91	2020
43	92	2020
31	93	2020
30	94	2020
16	95	2020
18	96	2020
12	97	2020
<10	98	2020
<10	99	2020
<10	100	2020
<10	102	2020
<10	103	2020
<10	115	2020
<10	119	2020
5157		2020
<10	0	2021
<10	7	2021
<10	8	2021
<10	9	2021
15	10	2021
20	11	2021
45	12	2021
91	13	2021
210	14	2021
194	15	2021
251	16	2021
271	17	2021
393	18	2021
457	19	2021
397	20	2021
362	21	2021

365	22	2021
384	23	2021
316	24	2021
283	25	2021
312	26	2021
294	27	2021
326	28	2021
324	29	2021
345	30	2021
310	31	2021
296	32	2021
313	33	2021
295	34	2021
218	35	2021
233	36	2021
280	37	2021
265	38	2021
260	39	2021
190	40	2021
270	41	2021
245	42	2021
183	43	2021
242	44	2021
235	45	2021
207	46	2021
239	47	2021
292	48	2021
200	49	2021
233	50	2021
266	51	2021
238	52	2021
237	53	2021
228	54	2021
206	55	2021
197	56	2021
171	57	2021
177	58	2021
160	59	2021
127	60	2021
160	61	2021
127	62	2021

101	63	2021
98	64	2021
103	65	2021
99	66	2021
77	67	2021
88	68	2021
59	69	2021
74	70	2021
106	71	2021
97	72	2021
72	73	2021
64	74	2021
69	75	2021
55	76	2021
56	77	2021
51	78	2021
50	79	2021
40	80	2021
34	81	2021
39	82	2021
57	83	2021
50	84	2021
60	85	2021
45	86	2021
40	87	2021
33	88	2021
19	89	2021
31	90	2021
30	91	2021
29	92	2021
18	93	2021
14	94	2021
<10	95	2021
15	96	2021
<10	97	2021
<10	98	2021
<10	99	2021
<10	100	2021
<10	101	2021
3297		2021

For the above data please note the following:

- Please note that for figures that are less than 10 we are unable to provide the exact number as it may be identifiable to individuals.
- These calls can include contributing factors/conditions to mental health-related calls (e.g., Alcohol-related calls and Carbon monoxide poisoning)
- Age is calculated from what is listed as patient DOB and we have no way of knowing if this DOB is incorrect. Any patients where a DOB is not provided will be given a NULL value for age and not "0".

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust