



Trust Headquarters  
Nexus House  
Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

10<sup>th</sup> August 2021

Email:

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210803.

You requested the following information, please also see our response below:

**I would be interested in any information held by the organisation regarding the contamination of the water at Nexus House. I understand that I do not have to specify particular files or documents and it is the departments responsibility to provide the information I require.**

Nexus House is not owned or managed by SECamb. The building is owned by Surrey County Council who appointed Cushman & Wakefield as the Managing Agent to undertake the management of all maintenance and repair etc for the whole building of which SECamb lease only two of the available four floors. Cushman & Wakefield are responsible for all the Statutory Health & Safety compliance checks such as fire, water, electricity, lifts, pest control etc.

We are advised the recent episode with the water supply was a precautionary measure while the water supply system was being cleaned and flushed. The water management process is to prevent any bacteria or limescale build up in the tanks or pipework which is subject to periodical monitoring.

We are advised at no point was anyone in the building at any risk and alternative facilities and bottled water was provided to ensure continued operation of the building for tenants.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust

