



Trust Headquarters
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Tel: 0300 123 0999
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29th November 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210722.

You requested the following information, please also see our response below:

I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation's Mobile Phones contract.

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information:

If there is more than one provider please split all the information including the annual average spend, number of connection, duration, contract dates and internal contact details.

1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three

Telefonica/O2

Vodafone

EE

Comm-Tech

Three

2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract can you please provide the estimated annual spend.

(F/Y 2018/19 + 2019/20 + 2020/21 values include VAT)

Telefonica/O2: £393994.27 per annum

Vodafone: £243340.76 per annum

EE: £17720.08 per annum

Comm-Tech: Voice: £2551.37 per annum

Three – new service, centrally funded by NHSX

3. Number of Connections- Number of connections for each network provider. (number of voice only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.

(As of 24th November 2021)

Telefonica/O2 – Voice: 115 Voice/Data: 2 Data: 2100

Vodafone - Voice: 2256 Voice/Data: 747 Data: 46

EE - Voice: Voice: 58 (plus an SMS service)

Comm-Tech: - Voice: 43 Voice/Data: 0 Data: 0

Three - Voice: 0 Voice/Data: 0 Data: 3000

4. Duration of the contract- please state if the contract also includes contract extensions for each provider.

Telefonica/O2 – 3 years

Vodafone – 2 years

EE – Voice: 2 years SMS: 2 years

Comm-Tech – 2 years

Three – 3 years

5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)

Telefonica/O2 – March 2017

Vodafone – April 2019

EE – Voice: June 2014 SMS: February 2021

Comm-Tech – May 2012

Three – May 2021

6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.

Telefonica/O2 – expired, rolling

Vodafone – expired, rolling

EE – voice expired, rolling. SMS: February 2023

Comm-Tech – expired, rolling

Three – May 2024

7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.

Telefonica/O2 – April 2022

Vodafone – April 2022

EE – Voice: April 2022 SMS: January 2023

Comm-Tech – April 2022

Three – February 2024

8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.

Please use switchboard – 0300 123 0999

We are unable to share personal details under data protection.

9.If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

N/A

Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.

No contracts currently out to tender.

Also if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?

Telefonica/O2, Vodafone, EE and Three will continue to form part of the Trust's mobile communications estate in order to give our staff best possible coverage. O2 data connections are being phased out and replaced by Three connections and Vodafone SIMs provided by Comm-Tech are expected to be phased out next year.

If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?

N/A

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust