



Trust Headquarters  
Nexus House  
Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

**Tel: 0300 123 0999**  
**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

10<sup>th</sup> August 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210640.

You requested the following information, please also see our response below:

**Please may you provide me with:**

1. **The number of incidents your ambulance crews have been called to attend in which the injured person was either riding an e-scooter or hurt by someone else riding an e-scooter in 2019, 2020 and to the latest date in 2021.**

Less than 10 incidents.

Please note, this information is taken from where "escooter" or "e-scooter" have been mentioned in the notes by call taker. Responses are considered where there is a time at scene. Please note this may not include all incidents with scooters involved and may exclude incidents like RTC's or falls where the e-scooter has not been mentioned.

Please note that for figures that are less than 10 we are unable to provide the exact number as it may be identifiable to individuals.

2. **A brief description of that person's injuries - e.g. fractured arm, sprained wrist.**  
We are unable to supply person identifiable data.
3. **List whether the e-scooter rider was using a rental scooter (e.g. Voi, Lime, Wind) or a privately-owned scooter.**  
We do not hold this data.
4. **List whether the incident was reported to the police.**  
We do not hold this data.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**