



Trust Headquarters
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Crawley
West Sussex
RH10 9BG

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www.secamb.nhs.uk

9th June 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210606.

You requested the following information, please also see our response below:

Using the Freedom of Information Act, please could you provide the following data:

1/ do you employ your own security staff or are they supplied by an external provider?

We don't employ patient facing security staff.

2/ over the past three years, year on year, how many incidents of alleged physical and verbal abuse against patients by security staff have been logged by your Trust?

No Incidents of violence and aggression have been recorded against security staff within SECAMB.

3/ over the past three years, year on year, how many of these incidents were alleged to have taken place in Accident and Emergency?

N/A

4/ are all these incidents logged and, if so, what system does your Trust use - eg: DATIX

Incidents are logged on the trusts incident reporting system – Datix.

5/ how were these incidents described; eg: physical, verbal, restraint etc ...

N/A

6/ year on year, and for the past three years, how many of these incidents were investigated?

N/A

7/ year on year, and for the past three years, what were the outcomes of these investigations?

N/A

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**