



Trust Headquarters
 Nexus House
 Gatwick Road
 Crawley
 West Sussex
 RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

4th June 2021

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 210501.

You requested the following information, please also see our response below:

Digital Innovation Programmes

- Does the organisation have any digital innovation programmes that aim to develop digital tools and solutions to transform and improve processes in the below areas listed in the table? If yes, please provide details in the below table-**

Area	Yes/No	Aim and Summary of the programme	Is the programme in collaboration with other NHS organisations or companies?
Talent Management e.g., Succession Planning, upskilling staff	Yes	Learning management system to host eLearning and learning resources	No
Initiatives outlined in the People Plan e.g., health & wellbeing, flexible working, learning & development	Yes	Digital Passport -Allow the movement of staff across the NHS System.	Yes
		Digital Formatting of all Leadership Development Programmes.	Yes
		Consideration of a New E-	No

		Rostering Solution. Introduction of E-Timesheets. Introduction of E-Expenses. Introduction of Technology solutions to better enable Agile Working. Introduction of digital appraisals. Utilisation of technology for better recruitment and selection of candidates (TRAC)	No No Potentially No Yes
Private Patient Care/ Units	No		N/A
Staff Task Management	No		N/A
Community Services	No		N/A
Discharge Processes	No		N/A
Other			

2. Does the organisation have a charity that supports or provides funding for digital innovation at the organisation? E.g., Imperial College Healthcare NHS Trust has the charity Innovate at Imperial

No

Innovation Stakeholders and Team/Departments

- 3. Who is the lead for digital innovation at the organisation? Please provide their name and job title**

Amaraghosha Carter, Associate Director of IT

- 4. Who is the lead for strategy at the organisation? Please provide their name and job title**

Digital strategy is a collective responsible across the Executive Board, details of which can be found on our website at www.secamb.nhs.uk

- 5. Who is the lead for strategic performance at the organisation? Please provide their name and job title**

As per #4 above

- 6. Who is the lead for transformation at the organisation? Please provide their name and job title**

As per #4 above

- 7. Who is the Chief Information/Technology Officer at the organisation? Please provide their name and job title**

Amaraghosha Carter, Associate Director of IT

- 8. Does the organisation have a team/department that handles digital innovation?**

IT keep an over-watch on digital innovation and work closely with operational colleagues to understand what digital improvements would lead to front-line and contact centre improvements. However, this is a collective process with operational leads across the Trust all contributing ideas and suggestions.

- a. If yes, please name these teams/departments and the members names and job titles.**

- 9. Does the team/department develop front facing service user websites/apps?**

No

- a. If yes, please state the websites/apps developed and their use.**

- 10. Have the team/department ever applied for external tenders for healthcare developments?**

No

- a. If yes, please state which external tenders.**

11. Have the teams/departments ever done developments for other organisations/external entities?

No

a. If yes, please provide details on the developments

12. Have the teams/departments ever sold a development it has produced commercially?

No

a. If yes, please provide details of the development sold

13. Have the teams/departments ever attempted to secure an innovation grant?

No

a. If yes, please state which innovation grant and if they were successful

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**